

Fitness to Practise Key Performance Indicators 2015

| KPIs | Closed by case officer [Registrar] Months | Closed by scrutiny committee Months | Closed by statutory committee Months |
|--|--|---|---|
| Internal investigation only | 6 | 8 | 10 |
| External investigation needed e.g. [HSCB/DH/POLICE] | 10 | 12 | 14 |
| Administrative KPIs | Complaint acknowledged (days) | All other correspondence acknowledged (days) | |
| | 3 | 5 | |