

Dear Colleague

20 July 2010

HELPING YOU GET IT RIGHT – Training day

Pharmacists and their staff play a valuable role in meeting the everyday healthcare needs of the public through the delivery of high quality, patient-centred services. These services are provided through contracts with the Health and Social Care Board, for example Dispensing Services, Advice to Homes, Rota, Minor Ailments and Managing your Medicines.

In order to provide pre-registration trainees with the knowledge and skills to ensure probity and accountability in the delivery of professional services, the Board is providing a compulsory training event. The event will be held on three separate occasions. Each trainee should attend one event.

A place can be booked via www.psni.org.uk using your allocated PSNI training number. The closing date for application is 20 September 2010. The training will be held on

29 September 2010 Pharmaceutical Society of Northern Ireland Belfast

6 October 2010 Pharmaceutical Society of Northern Ireland Belfast

20 October 2010 Pharmaceutical Society of Northern Ireland Belfast

This training will augment that already provided by tutors by creating the opportunity for you, as graduates, to learn from Board, Central Services Agency, Medicines Inspectorate and Counter Fraud Unit officers. The programme will provide a background to the roles and responsibilities of the various agencies along with practical advice on coding prescriptions and other contractual obligations, including an overview of the available support resources.

Yours sincerely,



Mr Joe Brogan MPSNI
Assistant Director Head of Pharmacy and Medicines Management

Programme

TIMES	ITEM	PRESENTER
9.00 – 9.30 am	Registration	
9.30 – 9.45 am	Introduction	Mr Joe Brogan
9.45– 10.40 am	Coding	Business Services Organisation
10.40 – 11.00 am	Coffee Break	
11.00 – 11.40 am	Drug Tariff	Business Services Organisation
11.40 – 12.30 pm	CFU	Mr Neville Jones Counter Fraud and Probity Services
12.30 – 1.15 pm	Lunch	
1.15 – 2.15 pm	Probity and elective contracts	Pharmaceutical Services Advisors
2.15 – 2.45	Complaints Procedures	Michael Cruikshanks HSCB
2.45 – 3.45 pm	Medicines Inspectorate	Medicines Inspectors, DHSSPS
3.45 – 4.00 pm	Feedback & Close	

NB The Seminar will start at 9.30am sharp with registration from 9am.

Dear Colleague

20 July 2010

HELPING YOU GET IT RIGHT – Training day

Pharmacists and their staff play a valuable role in meeting the everyday healthcare needs of the public through the delivery of high quality, patient-centred services. These services are provided through contracts with the Health and Social Care Board, for example Dispensing Services, Advice to Homes, Rota, Minor Ailments and Managing your Medicines.

In order to provide pre-registration trainees with the knowledge and skills to ensure probity and accountability in the delivery of professional services, the Board is providing a compulsory training event. The event will be held on three separate occasions. Each trainee should attend one event.

A place can be booked via www.psni.org.uk using your allocated PSNI training number. The closing date for application is 20 September 2010. The training will be held on

29 September 2010 Pharmaceutical Society of Northern Ireland Belfast

6 October 2010 Pharmaceutical Society of Northern Ireland Belfast

20 October 2010 Pharmaceutical Society of Northern Ireland Belfast

This training will augment that already provided by tutors by creating the opportunity for you, as graduates, to learn from Board, Central Services Agency, Medicines Inspectorate and Counter Fraud Unit officers. The programme will provide a background to the roles and responsibilities of the various agencies along with practical advice on coding prescriptions and other contractual obligations, including an overview of the available support resources.

Yours sincerely,



Mr Joe Brogan MPSNI
Assistant Director Head of Pharmacy and Medicines Management

Programme

TIMES	ITEM	PRESENTER
9.00 – 9.30 am	Registration	
9.30 – 9.45 am	Introduction	Mr Joe Brogan
9.45– 10.40 am	Coding	Business Services Organisation
10.40 – 11.00 am	Coffee Break	
11.00 – 11.40 am	Drug Tariff	Business Services Organisation
11.40 – 12.30 pm	CFU	Mr Neville Jones Counter Fraud and Probity Services
12.30 – 1.15 pm	Lunch	
1.15 – 2.15 pm	Probity and elective contracts	Pharmaceutical Services Advisors
2.15 – 2.45	Complaints Procedures	Michael Cruikshanks HSCB
2.45 – 3.45 pm	Medicines Inspectorate	Medicines Inspectors, DHSSPS
3.45 – 4.00 pm	Feedback & Close	

NB The Seminar will start at 9.30am sharp with registration from 9am.

Dear Colleague

20 July 2010

HELPING YOU GET IT RIGHT – Training day

Pharmacists and their staff play a valuable role in meeting the everyday healthcare needs of the public through the delivery of high quality, patient-centred services. These services are provided through contracts with the Health and Social Care Board, for example Dispensing Services, Advice to Homes, Rota, Minor Ailments and Managing your Medicines.

In order to provide pre-registration trainees with the knowledge and skills to ensure probity and accountability in the delivery of professional services, the Board is providing a compulsory training event. The event will be held on three separate occasions. Each trainee should attend one event.

A place can be booked via www.psni.org.uk using your allocated PSNI training number. The closing date for application is 20 September 2010. The training will be held on

29 September 2010 Pharmaceutical Society of Northern Ireland Belfast

6 October 2010 Pharmaceutical Society of Northern Ireland Belfast

20 October 2010 Pharmaceutical Society of Northern Ireland Belfast

This training will augment that already provided by tutors by creating the opportunity for you, as graduates, to learn from Board, Central Services Agency, Medicines Inspectorate and Counter Fraud Unit officers. The programme will provide a background to the roles and responsibilities of the various agencies along with practical advice on coding prescriptions and other contractual obligations, including an overview of the available support resources.

Yours sincerely,



Mr Joe Brogan MPSNI
Assistant Director Head of Pharmacy and Medicines Management

Programme

TIMES	ITEM	PRESENTER
9.00 – 9.30 am	Registration	
9.30 – 9.45 am	Introduction	Mr Joe Brogan
9.45– 10.40 am	Coding	Business Services Organisation
10.40 – 11.00 am	Coffee Break	
11.00 – 11.40 am	Drug Tariff	Business Services Organisation
11.40 – 12.30 pm	CFU	Mr Neville Jones Counter Fraud and Probity Services
12.30 – 1.15 pm	Lunch	
1.15 – 2.15 pm	Probity and elective contracts	Pharmaceutical Services Advisors
2.15 – 2.45	Complaints Procedures	Michael Cruikshanks HSCB
2.45 – 3.45 pm	Medicines Inspectorate	Medicines Inspectors, DHSSPS
3.45 – 4.00 pm	Feedback & Close	

NB The Seminar will start at 9.30am sharp with registration from 9am.

Dear Colleague

20 July 2010

HELPING YOU GET IT RIGHT – Training day

Pharmacists and their staff play a valuable role in meeting the everyday healthcare needs of the public through the delivery of high quality, patient-centred services. These services are provided through contracts with the Health and Social Care Board, for example Dispensing Services, Advice to Homes, Rota, Minor Ailments and Managing your Medicines.

In order to provide pre-registration trainees with the knowledge and skills to ensure probity and accountability in the delivery of professional services, the Board is providing a compulsory training event. The event will be held on three separate occasions. Each trainee should attend one event.

A place can be booked via www.psni.org.uk using your allocated PSNI training number. The closing date for application is 20 September 2010. The training will be held on

29 September 2010 Pharmaceutical Society of Northern Ireland Belfast

6 October 2010 Pharmaceutical Society of Northern Ireland Belfast

20 October 2010 Pharmaceutical Society of Northern Ireland Belfast

This training will augment that already provided by tutors by creating the opportunity for you, as graduates, to learn from Board, Central Services Agency, Medicines Inspectorate and Counter Fraud Unit officers. The programme will provide a background to the roles and responsibilities of the various agencies along with practical advice on coding prescriptions and other contractual obligations, including an overview of the available support resources.

Yours sincerely,



Mr Joe Brogan MPSNI
Assistant Director Head of Pharmacy and Medicines Management

Programme

TIMES	ITEM	PRESENTER
9.00 – 9.30 am	Registration	
9.30 – 9.45 am	Introduction	Mr Joe Brogan
9.45– 10.40 am	Coding	Business Services Organisation
10.40 – 11.00 am	Coffee Break	
11.00 – 11.40 am	Drug Tariff	Business Services Organisation
11.40 – 12.30 pm	CFU	Mr Neville Jones Counter Fraud and Probity Services
12.30 – 1.15 pm	Lunch	
1.15 – 2.15 pm	Probity and elective contracts	Pharmaceutical Services Advisors
2.15 – 2.45	Complaints Procedures	Michael Cruikshanks HSCB
2.45 – 3.45 pm	Medicines Inspectorate	Medicines Inspectors, DHSSPS
3.45 – 4.00 pm	Feedback & Close	

NB The Seminar will start at 9.30am sharp with registration from 9am.

Dear Colleague

20 July 2010

HELPING YOU GET IT RIGHT – Training day

Pharmacists and their staff play a valuable role in meeting the everyday healthcare needs of the public through the delivery of high quality, patient-centred services. These services are provided through contracts with the Health and Social Care Board, for example Dispensing Services, Advice to Homes, Rota, Minor Ailments and Managing your Medicines.

In order to provide pre-registration trainees with the knowledge and skills to ensure probity and accountability in the delivery of professional services, the Board is providing a compulsory training event. The event will be held on three separate occasions. Each trainee should attend one event.

A place can be booked via www.psni.org.uk using your allocated PSNI training number. The closing date for application is 20 September 2010. The training will be held on

29 September 2010 Pharmaceutical Society of Northern Ireland Belfast

6 October 2010 Pharmaceutical Society of Northern Ireland Belfast

20 October 2010 Pharmaceutical Society of Northern Ireland Belfast

This training will augment that already provided by tutors by creating the opportunity for you, as graduates, to learn from Board, Central Services Agency, Medicines Inspectorate and Counter Fraud Unit officers. The programme will provide a background to the roles and responsibilities of the various agencies along with practical advice on coding prescriptions and other contractual obligations, including an overview of the available support resources.

Yours sincerely,



Mr Joe Brogan MPSNI
Assistant Director Head of Pharmacy and Medicines Management

Programme

TIMES	ITEM	PRESENTER
9.00 – 9.30 am	Registration	
9.30 – 9.45 am	Introduction	Mr Joe Brogan
9.45– 10.40 am	Coding	Business Services Organisation
10.40 – 11.00 am	Coffee Break	
11.00 – 11.40 am	Drug Tariff	Business Services Organisation
11.40 – 12.30 pm	CFU	Mr Neville Jones Counter Fraud and Probity Services
12.30 – 1.15 pm	Lunch	
1.15 – 2.15 pm	Probity and elective contracts	Pharmaceutical Services Advisors
2.15 – 2.45	Complaints Procedures	Michael Cruikshanks HSCB
2.45 – 3.45 pm	Medicines Inspectorate	Medicines Inspectors, DHSSPS
3.45 – 4.00 pm	Feedback & Close	

NB The Seminar will start at 9.30am sharp with registration from 9am.

Dear Colleague

20 July 2010

HELPING YOU GET IT RIGHT – Training day

Pharmacists and their staff play a valuable role in meeting the everyday healthcare needs of the public through the delivery of high quality, patient-centred services. These services are provided through contracts with the Health and Social Care Board, for example Dispensing Services, Advice to Homes, Rota, Minor Ailments and Managing your Medicines.

In order to provide pre-registration trainees with the knowledge and skills to ensure probity and accountability in the delivery of professional services, the Board is providing a compulsory training event. The event will be held on three separate occasions. Each trainee should attend one event.

A place can be booked via www.psni.org.uk using your allocated PSNI training number. The closing date for application is 20 September 2010. The training will be held on

29 September 2010 Pharmaceutical Society of Northern Ireland Belfast

6 October 2010 Pharmaceutical Society of Northern Ireland Belfast

20 October 2010 Pharmaceutical Society of Northern Ireland Belfast

This training will augment that already provided by tutors by creating the opportunity for you, as graduates, to learn from Board, Central Services Agency, Medicines Inspectorate and Counter Fraud Unit officers. The programme will provide a background to the roles and responsibilities of the various agencies along with practical advice on coding prescriptions and other contractual obligations, including an overview of the available support resources.

Yours sincerely,



Mr Joe Brogan MPSNI
Assistant Director Head of Pharmacy and Medicines Management

Programme

TIMES	ITEM	PRESENTER
9.00 – 9.30 am	Registration	
9.30 – 9.45 am	Introduction	Mr Joe Brogan
9.45– 10.40 am	Coding	Business Services Organisation
10.40 – 11.00 am	Coffee Break	
11.00 – 11.40 am	Drug Tariff	Business Services Organisation
11.40 – 12.30 pm	CFU	Mr Neville Jones Counter Fraud and Probity Services
12.30 – 1.15 pm	Lunch	
1.15 – 2.15 pm	Probity and elective contracts	Pharmaceutical Services Advisors
2.15 – 2.45	Complaints Procedures	Michael Cruikshanks HSCB
2.45 – 3.45 pm	Medicines Inspectorate	Medicines Inspectors, DHSSPS
3.45 – 4.00 pm	Feedback & Close	

NB The Seminar will start at 9.30am sharp with registration from 9am.

Dear Colleague

20 July 2010

HELPING YOU GET IT RIGHT – Training day

Pharmacists and their staff play a valuable role in meeting the everyday healthcare needs of the public through the delivery of high quality, patient-centred services. These services are provided through contracts with the Health and Social Care Board, for example Dispensing Services, Advice to Homes, Rota, Minor Ailments and Managing your Medicines.

In order to provide pre-registration trainees with the knowledge and skills to ensure probity and accountability in the delivery of professional services, the Board is providing a compulsory training event. The event will be held on three separate occasions. Each trainee should attend one event.

A place can be booked via www.psni.org.uk using your allocated PSNI training number. The closing date for application is 20 September 2010. The training will be held on

29 September 2010 Pharmaceutical Society of Northern Ireland Belfast

6 October 2010 Pharmaceutical Society of Northern Ireland Belfast

20 October 2010 Pharmaceutical Society of Northern Ireland Belfast

This training will augment that already provided by tutors by creating the opportunity for you, as graduates, to learn from Board, Central Services Agency, Medicines Inspectorate and Counter Fraud Unit officers. The programme will provide a background to the roles and responsibilities of the various agencies along with practical advice on coding prescriptions and other contractual obligations, including an overview of the available support resources.

Yours sincerely,



Mr Joe Brogan MPSNI
Assistant Director Head of Pharmacy and Medicines Management

Programme

TIMES	ITEM	PRESENTER
9.00 – 9.30 am	Registration	
9.30 – 9.45 am	Introduction	Mr Joe Brogan
9.45– 10.40 am	Coding	Business Services Organisation
10.40 – 11.00 am	Coffee Break	
11.00 – 11.40 am	Drug Tariff	Business Services Organisation
11.40 – 12.30 pm	CFU	Mr Neville Jones Counter Fraud and Probity Services
12.30 – 1.15 pm	Lunch	
1.15 – 2.15 pm	Probity and elective contracts	Pharmaceutical Services Advisors
2.15 – 2.45	Complaints Procedures	Michael Cruikshanks HSCB
2.45 – 3.45 pm	Medicines Inspectorate	Medicines Inspectors, DHSSPS
3.45 – 4.00 pm	Feedback & Close	

NB The Seminar will start at 9.30am sharp with registration from 9am.

Dear Colleague

20 July 2010

HELPING YOU GET IT RIGHT – Training day

Pharmacists and their staff play a valuable role in meeting the everyday healthcare needs of the public through the delivery of high quality, patient-centred services. These services are provided through contracts with the Health and Social Care Board, for example Dispensing Services, Advice to Homes, Rota, Minor Ailments and Managing your Medicines.

In order to provide pre-registration trainees with the knowledge and skills to ensure probity and accountability in the delivery of professional services, the Board is providing a compulsory training event. The event will be held on three separate occasions. Each trainee should attend one event.

A place can be booked via www.psni.org.uk using your allocated PSNI training number. The closing date for application is 20 September 2010. The training will be held on

29 September 2010 Pharmaceutical Society of Northern Ireland Belfast

6 October 2010 Pharmaceutical Society of Northern Ireland Belfast

20 October 2010 Pharmaceutical Society of Northern Ireland Belfast

This training will augment that already provided by tutors by creating the opportunity for you, as graduates, to learn from Board, Central Services Agency, Medicines Inspectorate and Counter Fraud Unit officers. The programme will provide a background to the roles and responsibilities of the various agencies along with practical advice on coding prescriptions and other contractual obligations, including an overview of the available support resources.

Yours sincerely,



Mr Joe Brogan MPSNI
Assistant Director Head of Pharmacy and Medicines Management

Programme

TIMES	ITEM	PRESENTER
9.00 – 9.30 am	Registration	
9.30 – 9.45 am	Introduction	Mr Joe Brogan
9.45– 10.40 am	Coding	Business Services Organisation
10.40 – 11.00 am	Coffee Break	
11.00 – 11.40 am	Drug Tariff	Business Services Organisation
11.40 – 12.30 pm	CFU	Mr Neville Jones Counter Fraud and Probity Services
12.30 – 1.15 pm	Lunch	
1.15 – 2.15 pm	Probity and elective contracts	Pharmaceutical Services Advisors
2.15 – 2.45	Complaints Procedures	Michael Cruikshanks HSCB
2.45 – 3.45 pm	Medicines Inspectorate	Medicines Inspectors, DHSSPS
3.45 – 4.00 pm	Feedback & Close	

NB The Seminar will start at 9.30am sharp with registration from 9am.

Dear Colleague

20 July 2010

HELPING YOU GET IT RIGHT – Training day

Pharmacists and their staff play a valuable role in meeting the everyday healthcare needs of the public through the delivery of high quality, patient-centred services. These services are provided through contracts with the Health and Social Care Board, for example Dispensing Services, Advice to Homes, Rota, Minor Ailments and Managing your Medicines.

In order to provide pre-registration trainees with the knowledge and skills to ensure probity and accountability in the delivery of professional services, the Board is providing a compulsory training event. The event will be held on three separate occasions. Each trainee should attend one event.

A place can be booked via www.psni.org.uk using your allocated PSNI training number. The closing date for application is 20 September 2010. The training will be held on

29 September 2010 Pharmaceutical Society of Northern Ireland Belfast

6 October 2010 Pharmaceutical Society of Northern Ireland Belfast

20 October 2010 Pharmaceutical Society of Northern Ireland Belfast

This training will augment that already provided by tutors by creating the opportunity for you, as graduates, to learn from Board, Central Services Agency, Medicines Inspectorate and Counter Fraud Unit officers. The programme will provide a background to the roles and responsibilities of the various agencies along with practical advice on coding prescriptions and other contractual obligations, including an overview of the available support resources.

Yours sincerely,



Mr Joe Brogan MPSNI
Assistant Director Head of Pharmacy and Medicines Management

Programme

TIMES	ITEM	PRESENTER
9.00 – 9.30 am	Registration	
9.30 – 9.45 am	Introduction	Mr Joe Brogan
9.45– 10.40 am	Coding	Business Services Organisation
10.40 – 11.00 am	Coffee Break	
11.00 – 11.40 am	Drug Tariff	Business Services Organisation
11.40 – 12.30 pm	CFU	Mr Neville Jones Counter Fraud and Probity Services
12.30 – 1.15 pm	Lunch	
1.15 – 2.15 pm	Probity and elective contracts	Pharmaceutical Services Advisors
2.15 – 2.45	Complaints Procedures	Michael Cruikshanks HSCB
2.45 – 3.45 pm	Medicines Inspectorate	Medicines Inspectors, DHSSPS
3.45 – 4.00 pm	Feedback & Close	

NB The Seminar will start at 9.30am sharp with registration from 9am.

Dear Colleague

20 July 2010

HELPING YOU GET IT RIGHT – Training day

Pharmacists and their staff play a valuable role in meeting the everyday healthcare needs of the public through the delivery of high quality, patient-centred services. These services are provided through contracts with the Health and Social Care Board, for example Dispensing Services, Advice to Homes, Rota, Minor Ailments and Managing your Medicines.

In order to provide pre-registration trainees with the knowledge and skills to ensure probity and accountability in the delivery of professional services, the Board is providing a compulsory training event. The event will be held on three separate occasions. Each trainee should attend one event.

A place can be booked via www.psni.org.uk using your allocated PSNI training number. The closing date for application is 20 September 2010. The training will be held on

29 September 2010 Pharmaceutical Society of Northern Ireland Belfast

6 October 2010 Pharmaceutical Society of Northern Ireland Belfast

20 October 2010 Pharmaceutical Society of Northern Ireland Belfast

This training will augment that already provided by tutors by creating the opportunity for you, as graduates, to learn from Board, Central Services Agency, Medicines Inspectorate and Counter Fraud Unit officers. The programme will provide a background to the roles and responsibilities of the various agencies along with practical advice on coding prescriptions and other contractual obligations, including an overview of the available support resources.

Yours sincerely,



Mr Joe Brogan MPSNI
Assistant Director Head of Pharmacy and Medicines Management

Programme

TIMES	ITEM	PRESENTER
9.00 – 9.30 am	Registration	
9.30 – 9.45 am	Introduction	Mr Joe Brogan
9.45– 10.40 am	Coding	Business Services Organisation
10.40 – 11.00 am	Coffee Break	
11.00 – 11.40 am	Drug Tariff	Business Services Organisation
11.40 – 12.30 pm	CFU	Mr Neville Jones Counter Fraud and Probity Services
12.30 – 1.15 pm	Lunch	
1.15 – 2.15 pm	Probity and elective contracts	Pharmaceutical Services Advisors
2.15 – 2.45	Complaints Procedures	Michael Cruikshanks HSCB
2.45 – 3.45 pm	Medicines Inspectorate	Medicines Inspectors, DHSSPS
3.45 – 4.00 pm	Feedback & Close	

NB The Seminar will start at 9.30am sharp with registration from 9am.

Dear Colleague

20 July 2010

HELPING YOU GET IT RIGHT – Training day

Pharmacists and their staff play a valuable role in meeting the everyday healthcare needs of the public through the delivery of high quality, patient-centred services. These services are provided through contracts with the Health and Social Care Board, for example Dispensing Services, Advice to Homes, Rota, Minor Ailments and Managing your Medicines.

In order to provide pre-registration trainees with the knowledge and skills to ensure probity and accountability in the delivery of professional services, the Board is providing a compulsory training event. The event will be held on three separate occasions. Each trainee should attend one event.

A place can be booked via www.psni.org.uk using your allocated PSNI training number. The closing date for application is 20 September 2010. The training will be held on

29 September 2010 Pharmaceutical Society of Northern Ireland Belfast

6 October 2010 Pharmaceutical Society of Northern Ireland Belfast

20 October 2010 Pharmaceutical Society of Northern Ireland Belfast

This training will augment that already provided by tutors by creating the opportunity for you, as graduates, to learn from Board, Central Services Agency, Medicines Inspectorate and Counter Fraud Unit officers. The programme will provide a background to the roles and responsibilities of the various agencies along with practical advice on coding prescriptions and other contractual obligations, including an overview of the available support resources.

Yours sincerely,



Mr Joe Brogan MPSNI
Assistant Director Head of Pharmacy and Medicines Management

Programme

TIMES	ITEM	PRESENTER
9.00 – 9.30 am	Registration	
9.30 – 9.45 am	Introduction	Mr Joe Brogan
9.45– 10.40 am	Coding	Business Services Organisation
10.40 – 11.00 am	Coffee Break	
11.00 – 11.40 am	Drug Tariff	Business Services Organisation
11.40 – 12.30 pm	CFU	Mr Neville Jones Counter Fraud and Probity Services
12.30 – 1.15 pm	Lunch	
1.15 – 2.15 pm	Probity and elective contracts	Pharmaceutical Services Advisors
2.15 – 2.45	Complaints Procedures	Michael Cruikshanks HSCB
2.45 – 3.45 pm	Medicines Inspectorate	Medicines Inspectors, DHSSPS
3.45 – 4.00 pm	Feedback & Close	

NB The Seminar will start at 9.30am sharp with registration from 9am.

Dear Colleague

20 July 2010

HELPING YOU GET IT RIGHT – Training day

Pharmacists and their staff play a valuable role in meeting the everyday healthcare needs of the public through the delivery of high quality, patient-centred services. These services are provided through contracts with the Health and Social Care Board, for example Dispensing Services, Advice to Homes, Rota, Minor Ailments and Managing your Medicines.

In order to provide pre-registration trainees with the knowledge and skills to ensure probity and accountability in the delivery of professional services, the Board is providing a compulsory training event. The event will be held on three separate occasions. Each trainee should attend one event.

A place can be booked via www.psni.org.uk using your allocated PSNI training number. The closing date for application is 20 September 2010. The training will be held on

29 September 2010 Pharmaceutical Society of Northern Ireland Belfast

6 October 2010 Pharmaceutical Society of Northern Ireland Belfast

20 October 2010 Pharmaceutical Society of Northern Ireland Belfast

This training will augment that already provided by tutors by creating the opportunity for you, as graduates, to learn from Board, Central Services Agency, Medicines Inspectorate and Counter Fraud Unit officers. The programme will provide a background to the roles and responsibilities of the various agencies along with practical advice on coding prescriptions and other contractual obligations, including an overview of the available support resources.

Yours sincerely,



Mr Joe Brogan MPSNI
Assistant Director Head of Pharmacy and Medicines Management

Programme

TIMES	ITEM	PRESENTER
9.00 – 9.30 am	Registration	
9.30 – 9.45 am	Introduction	Mr Joe Brogan
9.45– 10.40 am	Coding	Business Services Organisation
10.40 – 11.00 am	Coffee Break	
11.00 – 11.40 am	Drug Tariff	Business Services Organisation
11.40 – 12.30 pm	CFU	Mr Neville Jones Counter Fraud and Probity Services
12.30 – 1.15 pm	Lunch	
1.15 – 2.15 pm	Probity and elective contracts	Pharmaceutical Services Advisors
2.15 – 2.45	Complaints Procedures	Michael Cruikshanks HSCB
2.45 – 3.45 pm	Medicines Inspectorate	Medicines Inspectors, DHSSPS
3.45 – 4.00 pm	Feedback & Close	

NB The Seminar will start at 9.30am sharp with registration from 9am.

Dear Colleague

20 July 2010

HELPING YOU GET IT RIGHT – Training day

Pharmacists and their staff play a valuable role in meeting the everyday healthcare needs of the public through the delivery of high quality, patient-centred services. These services are provided through contracts with the Health and Social Care Board, for example Dispensing Services, Advice to Homes, Rota, Minor Ailments and Managing your Medicines.

In order to provide pre-registration trainees with the knowledge and skills to ensure probity and accountability in the delivery of professional services, the Board is providing a compulsory training event. The event will be held on three separate occasions. Each trainee should attend one event.

A place can be booked via www.psni.org.uk using your allocated PSNI training number. The closing date for application is 20 September 2010. The training will be held on

29 September 2010 Pharmaceutical Society of Northern Ireland Belfast

6 October 2010 Pharmaceutical Society of Northern Ireland Belfast

20 October 2010 Pharmaceutical Society of Northern Ireland Belfast

This training will augment that already provided by tutors by creating the opportunity for you, as graduates, to learn from Board, Central Services Agency, Medicines Inspectorate and Counter Fraud Unit officers. The programme will provide a background to the roles and responsibilities of the various agencies along with practical advice on coding prescriptions and other contractual obligations, including an overview of the available support resources.

Yours sincerely,



Mr Joe Brogan MPSNI
Assistant Director Head of Pharmacy and Medicines Management

Programme

TIMES	ITEM	PRESENTER
9.00 – 9.30 am	Registration	
9.30 – 9.45 am	Introduction	Mr Joe Brogan
9.45– 10.40 am	Coding	Business Services Organisation
10.40 – 11.00 am	Coffee Break	
11.00 – 11.40 am	Drug Tariff	Business Services Organisation
11.40 – 12.30 pm	CFU	Mr Neville Jones Counter Fraud and Probity Services
12.30 – 1.15 pm	Lunch	
1.15 – 2.15 pm	Probity and elective contracts	Pharmaceutical Services Advisors
2.15 – 2.45	Complaints Procedures	Michael Cruikshanks HSCB
2.45 – 3.45 pm	Medicines Inspectorate	Medicines Inspectors, DHSSPS
3.45 – 4.00 pm	Feedback & Close	

NB The Seminar will start at 9.30am sharp with registration from 9am.

Dear Colleague

20 July 2010

HELPING YOU GET IT RIGHT – Training day

Pharmacists and their staff play a valuable role in meeting the everyday healthcare needs of the public through the delivery of high quality, patient-centred services. These services are provided through contracts with the Health and Social Care Board, for example Dispensing Services, Advice to Homes, Rota, Minor Ailments and Managing your Medicines.

In order to provide pre-registration trainees with the knowledge and skills to ensure probity and accountability in the delivery of professional services, the Board is providing a compulsory training event. The event will be held on three separate occasions. Each trainee should attend one event.

A place can be booked via www.psni.org.uk using your allocated PSNI training number. The closing date for application is 20 September 2010. The training will be held on

29 September 2010 Pharmaceutical Society of Northern Ireland Belfast

6 October 2010 Pharmaceutical Society of Northern Ireland Belfast

20 October 2010 Pharmaceutical Society of Northern Ireland Belfast

This training will augment that already provided by tutors by creating the opportunity for you, as graduates, to learn from Board, Central Services Agency, Medicines Inspectorate and Counter Fraud Unit officers. The programme will provide a background to the roles and responsibilities of the various agencies along with practical advice on coding prescriptions and other contractual obligations, including an overview of the available support resources.

Yours sincerely,



Mr Joe Brogan MPSNI
Assistant Director Head of Pharmacy and Medicines Management

Programme

TIMES	ITEM	PRESENTER
9.00 – 9.30 am	Registration	
9.30 – 9.45 am	Introduction	Mr Joe Brogan
9.45– 10.40 am	Coding	Business Services Organisation
10.40 – 11.00 am	Coffee Break	
11.00 – 11.40 am	Drug Tariff	Business Services Organisation
11.40 – 12.30 pm	CFU	Mr Neville Jones Counter Fraud and Probity Services
12.30 – 1.15 pm	Lunch	
1.15 – 2.15 pm	Probity and elective contracts	Pharmaceutical Services Advisors
2.15 – 2.45	Complaints Procedures	Michael Cruikshanks HSCB
2.45 – 3.45 pm	Medicines Inspectorate	Medicines Inspectors, DHSSPS
3.45 – 4.00 pm	Feedback & Close	

NB The Seminar will start at 9.30am sharp with registration from 9am.

Dear Colleague

20 July 2010

HELPING YOU GET IT RIGHT – Training day

Pharmacists and their staff play a valuable role in meeting the everyday healthcare needs of the public through the delivery of high quality, patient-centred services. These services are provided through contracts with the Health and Social Care Board, for example Dispensing Services, Advice to Homes, Rota, Minor Ailments and Managing your Medicines.

In order to provide pre-registration trainees with the knowledge and skills to ensure probity and accountability in the delivery of professional services, the Board is providing a compulsory training event. The event will be held on three separate occasions. Each trainee should attend one event.

A place can be booked via www.psni.org.uk using your allocated PSNI training number. The closing date for application is 20 September 2010. The training will be held on

29 September 2010 Pharmaceutical Society of Northern Ireland Belfast

6 October 2010 Pharmaceutical Society of Northern Ireland Belfast

20 October 2010 Pharmaceutical Society of Northern Ireland Belfast

This training will augment that already provided by tutors by creating the opportunity for you, as graduates, to learn from Board, Central Services Agency, Medicines Inspectorate and Counter Fraud Unit officers. The programme will provide a background to the roles and responsibilities of the various agencies along with practical advice on coding prescriptions and other contractual obligations, including an overview of the available support resources.

Yours sincerely,



Mr Joe Brogan MPSNI
Assistant Director Head of Pharmacy and Medicines Management

Programme

TIMES	ITEM	PRESENTER
9.00 – 9.30 am	Registration	
9.30 – 9.45 am	Introduction	Mr Joe Brogan
9.45– 10.40 am	Coding	Business Services Organisation
10.40 – 11.00 am	Coffee Break	
11.00 – 11.40 am	Drug Tariff	Business Services Organisation
11.40 – 12.30 pm	CFU	Mr Neville Jones Counter Fraud and Probity Services
12.30 – 1.15 pm	Lunch	
1.15 – 2.15 pm	Probity and elective contracts	Pharmaceutical Services Advisors
2.15 – 2.45	Complaints Procedures	Michael Cruikshanks HSCB
2.45 – 3.45 pm	Medicines Inspectorate	Medicines Inspectors, DHSSPS
3.45 – 4.00 pm	Feedback & Close	

NB The Seminar will start at 9.30am sharp with registration from 9am.

Dear Colleague

20 July 2010

HELPING YOU GET IT RIGHT – Training day

Pharmacists and their staff play a valuable role in meeting the everyday healthcare needs of the public through the delivery of high quality, patient-centred services. These services are provided through contracts with the Health and Social Care Board, for example Dispensing Services, Advice to Homes, Rota, Minor Ailments and Managing your Medicines.

In order to provide pre-registration trainees with the knowledge and skills to ensure probity and accountability in the delivery of professional services, the Board is providing a compulsory training event. The event will be held on three separate occasions. Each trainee should attend one event.

A place can be booked via www.psni.org.uk using your allocated PSNI training number. The closing date for application is 20 September 2010. The training will be held on

29 September 2010 Pharmaceutical Society of Northern Ireland Belfast

6 October 2010 Pharmaceutical Society of Northern Ireland Belfast

20 October 2010 Pharmaceutical Society of Northern Ireland Belfast

This training will augment that already provided by tutors by creating the opportunity for you, as graduates, to learn from Board, Central Services Agency, Medicines Inspectorate and Counter Fraud Unit officers. The programme will provide a background to the roles and responsibilities of the various agencies along with practical advice on coding prescriptions and other contractual obligations, including an overview of the available support resources.

Yours sincerely,



Mr Joe Brogan MPSNI
Assistant Director Head of Pharmacy and Medicines Management

Programme

TIMES	ITEM	PRESENTER
9.00 – 9.30 am	Registration	
9.30 – 9.45 am	Introduction	Mr Joe Brogan
9.45– 10.40 am	Coding	Business Services Organisation
10.40 – 11.00 am	Coffee Break	
11.00 – 11.40 am	Drug Tariff	Business Services Organisation
11.40 – 12.30 pm	CFU	Mr Neville Jones Counter Fraud and Probity Services
12.30 – 1.15 pm	Lunch	
1.15 – 2.15 pm	Probity and elective contracts	Pharmaceutical Services Advisors
2.15 – 2.45	Complaints Procedures	Michael Cruikshanks HSCB
2.45 – 3.45 pm	Medicines Inspectorate	Medicines Inspectors, DHSSPS
3.45 – 4.00 pm	Feedback & Close	

NB The Seminar will start at 9.30am sharp with registration from 9am.

Dear Colleague

20 July 2010

HELPING YOU GET IT RIGHT – Training day

Pharmacists and their staff play a valuable role in meeting the everyday healthcare needs of the public through the delivery of high quality, patient-centred services. These services are provided through contracts with the Health and Social Care Board, for example Dispensing Services, Advice to Homes, Rota, Minor Ailments and Managing your Medicines.

In order to provide pre-registration trainees with the knowledge and skills to ensure probity and accountability in the delivery of professional services, the Board is providing a compulsory training event. The event will be held on three separate occasions. Each trainee should attend one event.

A place can be booked via www.psni.org.uk using your allocated PSNI training number. The closing date for application is 20 September 2010. The training will be held on

29 September 2010 Pharmaceutical Society of Northern Ireland Belfast

6 October 2010 Pharmaceutical Society of Northern Ireland Belfast

20 October 2010 Pharmaceutical Society of Northern Ireland Belfast

This training will augment that already provided by tutors by creating the opportunity for you, as graduates, to learn from Board, Central Services Agency, Medicines Inspectorate and Counter Fraud Unit officers. The programme will provide a background to the roles and responsibilities of the various agencies along with practical advice on coding prescriptions and other contractual obligations, including an overview of the available support resources.

Yours sincerely,



Mr Joe Brogan MPSNI
Assistant Director Head of Pharmacy and Medicines Management

Programme

TIMES	ITEM	PRESENTER
9.00 – 9.30 am	Registration	
9.30 – 9.45 am	Introduction	Mr Joe Brogan
9.45– 10.40 am	Coding	Business Services Organisation
10.40 – 11.00 am	Coffee Break	
11.00 – 11.40 am	Drug Tariff	Business Services Organisation
11.40 – 12.30 pm	CFU	Mr Neville Jones Counter Fraud and Probity Services
12.30 – 1.15 pm	Lunch	
1.15 – 2.15 pm	Probity and elective contracts	Pharmaceutical Services Advisors
2.15 – 2.45	Complaints Procedures	Michael Cruikshanks HSCB
2.45 – 3.45 pm	Medicines Inspectorate	Medicines Inspectors, DHSSPS
3.45 – 4.00 pm	Feedback & Close	

NB The Seminar will start at 9.30am sharp with registration from 9am.

Dear Colleague

20 July 2010

HELPING YOU GET IT RIGHT – Training day

Pharmacists and their staff play a valuable role in meeting the everyday healthcare needs of the public through the delivery of high quality, patient-centred services. These services are provided through contracts with the Health and Social Care Board, for example Dispensing Services, Advice to Homes, Rota, Minor Ailments and Managing your Medicines.

In order to provide pre-registration trainees with the knowledge and skills to ensure probity and accountability in the delivery of professional services, the Board is providing a compulsory training event. The event will be held on three separate occasions. Each trainee should attend one event.

A place can be booked via www.psni.org.uk using your allocated PSNI training number. The closing date for application is 20 September 2010. The training will be held on

29 September 2010 Pharmaceutical Society of Northern Ireland Belfast

6 October 2010 Pharmaceutical Society of Northern Ireland Belfast

20 October 2010 Pharmaceutical Society of Northern Ireland Belfast

This training will augment that already provided by tutors by creating the opportunity for you, as graduates, to learn from Board, Central Services Agency, Medicines Inspectorate and Counter Fraud Unit officers. The programme will provide a background to the roles and responsibilities of the various agencies along with practical advice on coding prescriptions and other contractual obligations, including an overview of the available support resources.

Yours sincerely,



Mr Joe Brogan MPSNI
Assistant Director Head of Pharmacy and Medicines Management

Programme

TIMES	ITEM	PRESENTER
9.00 – 9.30 am	Registration	
9.30 – 9.45 am	Introduction	Mr Joe Brogan
9.45– 10.40 am	Coding	Business Services Organisation
10.40 – 11.00 am	Coffee Break	
11.00 – 11.40 am	Drug Tariff	Business Services Organisation
11.40 – 12.30 pm	CFU	Mr Neville Jones Counter Fraud and Probity Services
12.30 – 1.15 pm	Lunch	
1.15 – 2.15 pm	Probity and elective contracts	Pharmaceutical Services Advisors
2.15 – 2.45	Complaints Procedures	Michael Cruikshanks HSCB
2.45 – 3.45 pm	Medicines Inspectorate	Medicines Inspectors, DHSSPS
3.45 – 4.00 pm	Feedback & Close	

NB The Seminar will start at 9.30am sharp with registration from 9am.

Dear Colleague

20 July 2010

HELPING YOU GET IT RIGHT – Training day

Pharmacists and their staff play a valuable role in meeting the everyday healthcare needs of the public through the delivery of high quality, patient-centred services. These services are provided through contracts with the Health and Social Care Board, for example Dispensing Services, Advice to Homes, Rota, Minor Ailments and Managing your Medicines.

In order to provide pre-registration trainees with the knowledge and skills to ensure probity and accountability in the delivery of professional services, the Board is providing a compulsory training event. The event will be held on three separate occasions. Each trainee should attend one event.

A place can be booked via www.psni.org.uk using your allocated PSNI training number. The closing date for application is 20 September 2010. The training will be held on

29 September 2010 Pharmaceutical Society of Northern Ireland Belfast

6 October 2010 Pharmaceutical Society of Northern Ireland Belfast

20 October 2010 Pharmaceutical Society of Northern Ireland Belfast

This training will augment that already provided by tutors by creating the opportunity for you, as graduates, to learn from Board, Central Services Agency, Medicines Inspectorate and Counter Fraud Unit officers. The programme will provide a background to the roles and responsibilities of the various agencies along with practical advice on coding prescriptions and other contractual obligations, including an overview of the available support resources.

Yours sincerely,



Mr Joe Brogan MPSNI
Assistant Director Head of Pharmacy and Medicines Management

Programme

TIMES	ITEM	PRESENTER
9.00 – 9.30 am	Registration	
9.30 – 9.45 am	Introduction	Mr Joe Brogan
9.45– 10.40 am	Coding	Business Services Organisation
10.40 – 11.00 am	Coffee Break	
11.00 – 11.40 am	Drug Tariff	Business Services Organisation
11.40 – 12.30 pm	CFU	Mr Neville Jones Counter Fraud and Probity Services
12.30 – 1.15 pm	Lunch	
1.15 – 2.15 pm	Probity and elective contracts	Pharmaceutical Services Advisors
2.15 – 2.45	Complaints Procedures	Michael Cruikshanks HSCB
2.45 – 3.45 pm	Medicines Inspectorate	Medicines Inspectors, DHSSPS
3.45 – 4.00 pm	Feedback & Close	

NB The Seminar will start at 9.30am sharp with registration from 9am.

Dear Colleague

20 July 2010

HELPING YOU GET IT RIGHT – Training day

Pharmacists and their staff play a valuable role in meeting the everyday healthcare needs of the public through the delivery of high quality, patient-centred services. These services are provided through contracts with the Health and Social Care Board, for example Dispensing Services, Advice to Homes, Rota, Minor Ailments and Managing your Medicines.

In order to provide pre-registration trainees with the knowledge and skills to ensure probity and accountability in the delivery of professional services, the Board is providing a compulsory training event. The event will be held on three separate occasions. Each trainee should attend one event.

A place can be booked via www.psni.org.uk using your allocated PSNI training number. The closing date for application is 20 September 2010. The training will be held on

29 September 2010 Pharmaceutical Society of Northern Ireland Belfast

6 October 2010 Pharmaceutical Society of Northern Ireland Belfast

20 October 2010 Pharmaceutical Society of Northern Ireland Belfast

This training will augment that already provided by tutors by creating the opportunity for you, as graduates, to learn from Board, Central Services Agency, Medicines Inspectorate and Counter Fraud Unit officers. The programme will provide a background to the roles and responsibilities of the various agencies along with practical advice on coding prescriptions and other contractual obligations, including an overview of the available support resources.

Yours sincerely,



Mr Joe Brogan MPSNI
Assistant Director Head of Pharmacy and Medicines Management

Programme

TIMES	ITEM	PRESENTER
9.00 – 9.30 am	Registration	
9.30 – 9.45 am	Introduction	Mr Joe Brogan
9.45– 10.40 am	Coding	Business Services Organisation
10.40 – 11.00 am	Coffee Break	
11.00 – 11.40 am	Drug Tariff	Business Services Organisation
11.40 – 12.30 pm	CFU	Mr Neville Jones Counter Fraud and Probity Services
12.30 – 1.15 pm	Lunch	
1.15 – 2.15 pm	Probity and elective contracts	Pharmaceutical Services Advisors
2.15 – 2.45	Complaints Procedures	Michael Cruikshanks HSCB
2.45 – 3.45 pm	Medicines Inspectorate	Medicines Inspectors, DHSSPS
3.45 – 4.00 pm	Feedback & Close	

NB The Seminar will start at 9.30am sharp with registration from 9am.

Dear Colleague

20 July 2010

HELPING YOU GET IT RIGHT – Training day

Pharmacists and their staff play a valuable role in meeting the everyday healthcare needs of the public through the delivery of high quality, patient-centred services. These services are provided through contracts with the Health and Social Care Board, for example Dispensing Services, Advice to Homes, Rota, Minor Ailments and Managing your Medicines.

In order to provide pre-registration trainees with the knowledge and skills to ensure probity and accountability in the delivery of professional services, the Board is providing a compulsory training event. The event will be held on three separate occasions. Each trainee should attend one event.

A place can be booked via www.psni.org.uk using your allocated PSNI training number. The closing date for application is 20 September 2010. The training will be held on

29 September 2010 Pharmaceutical Society of Northern Ireland Belfast

6 October 2010 Pharmaceutical Society of Northern Ireland Belfast

20 October 2010 Pharmaceutical Society of Northern Ireland Belfast

This training will augment that already provided by tutors by creating the opportunity for you, as graduates, to learn from Board, Central Services Agency, Medicines Inspectorate and Counter Fraud Unit officers. The programme will provide a background to the roles and responsibilities of the various agencies along with practical advice on coding prescriptions and other contractual obligations, including an overview of the available support resources.

Yours sincerely,



Mr Joe Brogan MPSNI
Assistant Director Head of Pharmacy and Medicines Management

Programme

TIMES	ITEM	PRESENTER
9.00 – 9.30 am	Registration	
9.30 – 9.45 am	Introduction	Mr Joe Brogan
9.45– 10.40 am	Coding	Business Services Organisation
10.40 – 11.00 am	Coffee Break	
11.00 – 11.40 am	Drug Tariff	Business Services Organisation
11.40 – 12.30 pm	CFU	Mr Neville Jones Counter Fraud and Probity Services
12.30 – 1.15 pm	Lunch	
1.15 – 2.15 pm	Probity and elective contracts	Pharmaceutical Services Advisors
2.15 – 2.45	Complaints Procedures	Michael Cruikshanks HSCB
2.45 – 3.45 pm	Medicines Inspectorate	Medicines Inspectors, DHSSPS
3.45 – 4.00 pm	Feedback & Close	

NB The Seminar will start at 9.30am sharp with registration from 9am.

Dear Colleague

20 July 2010

HELPING YOU GET IT RIGHT – Training day

Pharmacists and their staff play a valuable role in meeting the everyday healthcare needs of the public through the delivery of high quality, patient-centred services. These services are provided through contracts with the Health and Social Care Board, for example Dispensing Services, Advice to Homes, Rota, Minor Ailments and Managing your Medicines.

In order to provide pre-registration trainees with the knowledge and skills to ensure probity and accountability in the delivery of professional services, the Board is providing a compulsory training event. The event will be held on three separate occasions. Each trainee should attend one event.

A place can be booked via www.psni.org.uk using your allocated PSNI training number. The closing date for application is 20 September 2010. The training will be held on

29 September 2010 Pharmaceutical Society of Northern Ireland Belfast

6 October 2010 Pharmaceutical Society of Northern Ireland Belfast

20 October 2010 Pharmaceutical Society of Northern Ireland Belfast

This training will augment that already provided by tutors by creating the opportunity for you, as graduates, to learn from Board, Central Services Agency, Medicines Inspectorate and Counter Fraud Unit officers. The programme will provide a background to the roles and responsibilities of the various agencies along with practical advice on coding prescriptions and other contractual obligations, including an overview of the available support resources.

Yours sincerely,



Mr Joe Brogan MPSNI
Assistant Director Head of Pharmacy and Medicines Management

Programme

TIMES	ITEM	PRESENTER
9.00 – 9.30 am	Registration	
9.30 – 9.45 am	Introduction	Mr Joe Brogan
9.45– 10.40 am	Coding	Business Services Organisation
10.40 – 11.00 am	Coffee Break	
11.00 – 11.40 am	Drug Tariff	Business Services Organisation
11.40 – 12.30 pm	CFU	Mr Neville Jones Counter Fraud and Probity Services
12.30 – 1.15 pm	Lunch	
1.15 – 2.15 pm	Probity and elective contracts	Pharmaceutical Services Advisors
2.15 – 2.45	Complaints Procedures	Michael Cruikshanks HSCB
2.45 – 3.45 pm	Medicines Inspectorate	Medicines Inspectors, DHSSPS
3.45 – 4.00 pm	Feedback & Close	

NB The Seminar will start at 9.30am sharp with registration from 9am.

Dear Colleague

20 July 2010

HELPING YOU GET IT RIGHT – Training day

Pharmacists and their staff play a valuable role in meeting the everyday healthcare needs of the public through the delivery of high quality, patient-centred services. These services are provided through contracts with the Health and Social Care Board, for example Dispensing Services, Advice to Homes, Rota, Minor Ailments and Managing your Medicines.

In order to provide pre-registration trainees with the knowledge and skills to ensure probity and accountability in the delivery of professional services, the Board is providing a compulsory training event. The event will be held on three separate occasions. Each trainee should attend one event.

A place can be booked via www.psni.org.uk using your allocated PSNI training number. The closing date for application is 20 September 2010. The training will be held on

29 September 2010 Pharmaceutical Society of Northern Ireland Belfast

6 October 2010 Pharmaceutical Society of Northern Ireland Belfast

20 October 2010 Pharmaceutical Society of Northern Ireland Belfast

This training will augment that already provided by tutors by creating the opportunity for you, as graduates, to learn from Board, Central Services Agency, Medicines Inspectorate and Counter Fraud Unit officers. The programme will provide a background to the roles and responsibilities of the various agencies along with practical advice on coding prescriptions and other contractual obligations, including an overview of the available support resources.

Yours sincerely,



Mr Joe Brogan MPSNI
Assistant Director Head of Pharmacy and Medicines Management

Programme

TIMES	ITEM	PRESENTER
9.00 – 9.30 am	Registration	
9.30 – 9.45 am	Introduction	Mr Joe Brogan
9.45– 10.40 am	Coding	Business Services Organisation
10.40 – 11.00 am	Coffee Break	
11.00 – 11.40 am	Drug Tariff	Business Services Organisation
11.40 – 12.30 pm	CFU	Mr Neville Jones Counter Fraud and Probity Services
12.30 – 1.15 pm	Lunch	
1.15 – 2.15 pm	Probity and elective contracts	Pharmaceutical Services Advisors
2.15 – 2.45	Complaints Procedures	Michael Cruikshanks HSCB
2.45 – 3.45 pm	Medicines Inspectorate	Medicines Inspectors, DHSSPS
3.45 – 4.00 pm	Feedback & Close	

NB The Seminar will start at 9.30am sharp with registration from 9am.

Dear Colleague

20 July 2010

HELPING YOU GET IT RIGHT – Training day

Pharmacists and their staff play a valuable role in meeting the everyday healthcare needs of the public through the delivery of high quality, patient-centred services. These services are provided through contracts with the Health and Social Care Board, for example Dispensing Services, Advice to Homes, Rota, Minor Ailments and Managing your Medicines.

In order to provide pre-registration trainees with the knowledge and skills to ensure probity and accountability in the delivery of professional services, the Board is providing a compulsory training event. The event will be held on three separate occasions. Each trainee should attend one event.

A place can be booked via www.psni.org.uk using your allocated PSNI training number. The closing date for application is 20 September 2010. The training will be held on

29 September 2010 Pharmaceutical Society of Northern Ireland Belfast

6 October 2010 Pharmaceutical Society of Northern Ireland Belfast

20 October 2010 Pharmaceutical Society of Northern Ireland Belfast

This training will augment that already provided by tutors by creating the opportunity for you, as graduates, to learn from Board, Central Services Agency, Medicines Inspectorate and Counter Fraud Unit officers. The programme will provide a background to the roles and responsibilities of the various agencies along with practical advice on coding prescriptions and other contractual obligations, including an overview of the available support resources.

Yours sincerely,



Mr Joe Brogan MPSNI
Assistant Director Head of Pharmacy and Medicines Management

Programme

TIMES	ITEM	PRESENTER
9.00 – 9.30 am	Registration	
9.30 – 9.45 am	Introduction	Mr Joe Brogan
9.45– 10.40 am	Coding	Business Services Organisation
10.40 – 11.00 am	Coffee Break	
11.00 – 11.40 am	Drug Tariff	Business Services Organisation
11.40 – 12.30 pm	CFU	Mr Neville Jones Counter Fraud and Probity Services
12.30 – 1.15 pm	Lunch	
1.15 – 2.15 pm	Probity and elective contracts	Pharmaceutical Services Advisors
2.15 – 2.45	Complaints Procedures	Michael Cruikshanks HSCB
2.45 – 3.45 pm	Medicines Inspectorate	Medicines Inspectors, DHSSPS
3.45 – 4.00 pm	Feedback & Close	

NB The Seminar will start at 9.30am sharp with registration from 9am.

Dear Colleague

20 July 2010

HELPING YOU GET IT RIGHT – Training day

Pharmacists and their staff play a valuable role in meeting the everyday healthcare needs of the public through the delivery of high quality, patient-centred services. These services are provided through contracts with the Health and Social Care Board, for example Dispensing Services, Advice to Homes, Rota, Minor Ailments and Managing your Medicines.

In order to provide pre-registration trainees with the knowledge and skills to ensure probity and accountability in the delivery of professional services, the Board is providing a compulsory training event. The event will be held on three separate occasions. Each trainee should attend one event.

A place can be booked via www.psni.org.uk using your allocated PSNI training number. The closing date for application is 20 September 2010. The training will be held on

29 September 2010 Pharmaceutical Society of Northern Ireland Belfast

6 October 2010 Pharmaceutical Society of Northern Ireland Belfast

20 October 2010 Pharmaceutical Society of Northern Ireland Belfast

This training will augment that already provided by tutors by creating the opportunity for you, as graduates, to learn from Board, Central Services Agency, Medicines Inspectorate and Counter Fraud Unit officers. The programme will provide a background to the roles and responsibilities of the various agencies along with practical advice on coding prescriptions and other contractual obligations, including an overview of the available support resources.

Yours sincerely,



Mr Joe Brogan MPSNI
Assistant Director Head of Pharmacy and Medicines Management

Programme

TIMES	ITEM	PRESENTER
9.00 – 9.30 am	Registration	
9.30 – 9.45 am	Introduction	Mr Joe Brogan
9.45– 10.40 am	Coding	Business Services Organisation
10.40 – 11.00 am	Coffee Break	
11.00 – 11.40 am	Drug Tariff	Business Services Organisation
11.40 – 12.30 pm	CFU	Mr Neville Jones Counter Fraud and Probity Services
12.30 – 1.15 pm	Lunch	
1.15 – 2.15 pm	Probity and elective contracts	Pharmaceutical Services Advisors
2.15 – 2.45	Complaints Procedures	Michael Cruikshanks HSCB
2.45 – 3.45 pm	Medicines Inspectorate	Medicines Inspectors, DHSSPS
3.45 – 4.00 pm	Feedback & Close	

NB The Seminar will start at 9.30am sharp with registration from 9am.

Dear Colleague

20 July 2010

HELPING YOU GET IT RIGHT – Training day

Pharmacists and their staff play a valuable role in meeting the everyday healthcare needs of the public through the delivery of high quality, patient-centred services. These services are provided through contracts with the Health and Social Care Board, for example Dispensing Services, Advice to Homes, Rota, Minor Ailments and Managing your Medicines.

In order to provide pre-registration trainees with the knowledge and skills to ensure probity and accountability in the delivery of professional services, the Board is providing a compulsory training event. The event will be held on three separate occasions. Each trainee should attend one event.

A place can be booked via www.psni.org.uk using your allocated PSNI training number. The closing date for application is 20 September 2010. The training will be held on

29 September 2010 Pharmaceutical Society of Northern Ireland Belfast

6 October 2010 Pharmaceutical Society of Northern Ireland Belfast

20 October 2010 Pharmaceutical Society of Northern Ireland Belfast

This training will augment that already provided by tutors by creating the opportunity for you, as graduates, to learn from Board, Central Services Agency, Medicines Inspectorate and Counter Fraud Unit officers. The programme will provide a background to the roles and responsibilities of the various agencies along with practical advice on coding prescriptions and other contractual obligations, including an overview of the available support resources.

Yours sincerely,



Mr Joe Brogan MPSNI
Assistant Director Head of Pharmacy and Medicines Management

Programme

TIMES	ITEM	PRESENTER
9.00 – 9.30 am	Registration	
9.30 – 9.45 am	Introduction	Mr Joe Brogan
9.45– 10.40 am	Coding	Business Services Organisation
10.40 – 11.00 am	Coffee Break	
11.00 – 11.40 am	Drug Tariff	Business Services Organisation
11.40 – 12.30 pm	CFU	Mr Neville Jones Counter Fraud and Probity Services
12.30 – 1.15 pm	Lunch	
1.15 – 2.15 pm	Probity and elective contracts	Pharmaceutical Services Advisors
2.15 – 2.45	Complaints Procedures	Michael Cruikshanks HSCB
2.45 – 3.45 pm	Medicines Inspectorate	Medicines Inspectors, DHSSPS
3.45 – 4.00 pm	Feedback & Close	

NB The Seminar will start at 9.30am sharp with registration from 9am.

Dear Colleague

20 July 2010

HELPING YOU GET IT RIGHT – Training day

Pharmacists and their staff play a valuable role in meeting the everyday healthcare needs of the public through the delivery of high quality, patient-centred services. These services are provided through contracts with the Health and Social Care Board, for example Dispensing Services, Advice to Homes, Rota, Minor Ailments and Managing your Medicines.

In order to provide pre-registration trainees with the knowledge and skills to ensure probity and accountability in the delivery of professional services, the Board is providing a compulsory training event. The event will be held on three separate occasions. Each trainee should attend one event.

A place can be booked via www.psni.org.uk using your allocated PSNI training number. The closing date for application is 20 September 2010. The training will be held on

29 September 2010 Pharmaceutical Society of Northern Ireland Belfast

6 October 2010 Pharmaceutical Society of Northern Ireland Belfast

20 October 2010 Pharmaceutical Society of Northern Ireland Belfast

This training will augment that already provided by tutors by creating the opportunity for you, as graduates, to learn from Board, Central Services Agency, Medicines Inspectorate and Counter Fraud Unit officers. The programme will provide a background to the roles and responsibilities of the various agencies along with practical advice on coding prescriptions and other contractual obligations, including an overview of the available support resources.

Yours sincerely,



Mr Joe Brogan MPSNI
Assistant Director Head of Pharmacy and Medicines Management

Programme

TIMES	ITEM	PRESENTER
9.00 – 9.30 am	Registration	
9.30 – 9.45 am	Introduction	Mr Joe Brogan
9.45– 10.40 am	Coding	Business Services Organisation
10.40 – 11.00 am	Coffee Break	
11.00 – 11.40 am	Drug Tariff	Business Services Organisation
11.40 – 12.30 pm	CFU	Mr Neville Jones Counter Fraud and Probity Services
12.30 – 1.15 pm	Lunch	
1.15 – 2.15 pm	Probity and elective contracts	Pharmaceutical Services Advisors
2.15 – 2.45	Complaints Procedures	Michael Cruikshanks HSCB
2.45 – 3.45 pm	Medicines Inspectorate	Medicines Inspectors, DHSSPS
3.45 – 4.00 pm	Feedback & Close	

NB The Seminar will start at 9.30am sharp with registration from 9am.

Dear Colleague

20 July 2010

HELPING YOU GET IT RIGHT – Training day

Pharmacists and their staff play a valuable role in meeting the everyday healthcare needs of the public through the delivery of high quality, patient-centred services. These services are provided through contracts with the Health and Social Care Board, for example Dispensing Services, Advice to Homes, Rota, Minor Ailments and Managing your Medicines.

In order to provide pre-registration trainees with the knowledge and skills to ensure probity and accountability in the delivery of professional services, the Board is providing a compulsory training event. The event will be held on three separate occasions. Each trainee should attend one event.

A place can be booked via www.psni.org.uk using your allocated PSNI training number. The closing date for application is 20 September 2010. The training will be held on

29 September 2010 Pharmaceutical Society of Northern Ireland Belfast

6 October 2010 Pharmaceutical Society of Northern Ireland Belfast

20 October 2010 Pharmaceutical Society of Northern Ireland Belfast

This training will augment that already provided by tutors by creating the opportunity for you, as graduates, to learn from Board, Central Services Agency, Medicines Inspectorate and Counter Fraud Unit officers. The programme will provide a background to the roles and responsibilities of the various agencies along with practical advice on coding prescriptions and other contractual obligations, including an overview of the available support resources.

Yours sincerely,



Mr Joe Brogan MPSNI
Assistant Director Head of Pharmacy and Medicines Management

Programme

TIMES	ITEM	PRESENTER
9.00 – 9.30 am	Registration	
9.30 – 9.45 am	Introduction	Mr Joe Brogan
9.45– 10.40 am	Coding	Business Services Organisation
10.40 – 11.00 am	Coffee Break	
11.00 – 11.40 am	Drug Tariff	Business Services Organisation
11.40 – 12.30 pm	CFU	Mr Neville Jones Counter Fraud and Probity Services
12.30 – 1.15 pm	Lunch	
1.15 – 2.15 pm	Probity and elective contracts	Pharmaceutical Services Advisors
2.15 – 2.45	Complaints Procedures	Michael Cruikshanks HSCB
2.45 – 3.45 pm	Medicines Inspectorate	Medicines Inspectors, DHSSPS
3.45 – 4.00 pm	Feedback & Close	

NB The Seminar will start at 9.30am sharp with registration from 9am.

Dear Colleague

20 July 2010

HELPING YOU GET IT RIGHT – Training day

Pharmacists and their staff play a valuable role in meeting the everyday healthcare needs of the public through the delivery of high quality, patient-centred services. These services are provided through contracts with the Health and Social Care Board, for example Dispensing Services, Advice to Homes, Rota, Minor Ailments and Managing your Medicines.

In order to provide pre-registration trainees with the knowledge and skills to ensure probity and accountability in the delivery of professional services, the Board is providing a compulsory training event. The event will be held on three separate occasions. Each trainee should attend one event.

A place can be booked via www.psni.org.uk using your allocated PSNI training number. The closing date for application is 20 September 2010. The training will be held on

29 September 2010 Pharmaceutical Society of Northern Ireland Belfast

6 October 2010 Pharmaceutical Society of Northern Ireland Belfast

20 October 2010 Pharmaceutical Society of Northern Ireland Belfast

This training will augment that already provided by tutors by creating the opportunity for you, as graduates, to learn from Board, Central Services Agency, Medicines Inspectorate and Counter Fraud Unit officers. The programme will provide a background to the roles and responsibilities of the various agencies along with practical advice on coding prescriptions and other contractual obligations, including an overview of the available support resources.

Yours sincerely,



Mr Joe Brogan MPSNI
Assistant Director Head of Pharmacy and Medicines Management

Programme

TIMES	ITEM	PRESENTER
9.00 – 9.30 am	Registration	
9.30 – 9.45 am	Introduction	Mr Joe Brogan
9.45– 10.40 am	Coding	Business Services Organisation
10.40 – 11.00 am	Coffee Break	
11.00 – 11.40 am	Drug Tariff	Business Services Organisation
11.40 – 12.30 pm	CFU	Mr Neville Jones Counter Fraud and Probity Services
12.30 – 1.15 pm	Lunch	
1.15 – 2.15 pm	Probity and elective contracts	Pharmaceutical Services Advisors
2.15 – 2.45	Complaints Procedures	Michael Cruikshanks HSCB
2.45 – 3.45 pm	Medicines Inspectorate	Medicines Inspectors, DHSSPS
3.45 – 4.00 pm	Feedback & Close	

NB The Seminar will start at 9.30am sharp with registration from 9am.

Dear Colleague

20 July 2010

HELPING YOU GET IT RIGHT – Training day

Pharmacists and their staff play a valuable role in meeting the everyday healthcare needs of the public through the delivery of high quality, patient-centred services. These services are provided through contracts with the Health and Social Care Board, for example Dispensing Services, Advice to Homes, Rota, Minor Ailments and Managing your Medicines.

In order to provide pre-registration trainees with the knowledge and skills to ensure probity and accountability in the delivery of professional services, the Board is providing a compulsory training event. The event will be held on three separate occasions. Each trainee should attend one event.

A place can be booked via www.psni.org.uk using your allocated PSNI training number. The closing date for application is 20 September 2010. The training will be held on

29 September 2010 Pharmaceutical Society of Northern Ireland Belfast

6 October 2010 Pharmaceutical Society of Northern Ireland Belfast

20 October 2010 Pharmaceutical Society of Northern Ireland Belfast

This training will augment that already provided by tutors by creating the opportunity for you, as graduates, to learn from Board, Central Services Agency, Medicines Inspectorate and Counter Fraud Unit officers. The programme will provide a background to the roles and responsibilities of the various agencies along with practical advice on coding prescriptions and other contractual obligations, including an overview of the available support resources.

Yours sincerely,



Mr Joe Brogan MPSNI
Assistant Director Head of Pharmacy and Medicines Management

Programme

TIMES	ITEM	PRESENTER
9.00 – 9.30 am	Registration	
9.30 – 9.45 am	Introduction	Mr Joe Brogan
9.45– 10.40 am	Coding	Business Services Organisation
10.40 – 11.00 am	Coffee Break	
11.00 – 11.40 am	Drug Tariff	Business Services Organisation
11.40 – 12.30 pm	CFU	Mr Neville Jones Counter Fraud and Probity Services
12.30 – 1.15 pm	Lunch	
1.15 – 2.15 pm	Probity and elective contracts	Pharmaceutical Services Advisors
2.15 – 2.45	Complaints Procedures	Michael Cruikshanks HSCB
2.45 – 3.45 pm	Medicines Inspectorate	Medicines Inspectors, DHSSPS
3.45 – 4.00 pm	Feedback & Close	

NB The Seminar will start at 9.30am sharp with registration from 9am.

Dear Colleague

20 July 2010

HELPING YOU GET IT RIGHT – Training day

Pharmacists and their staff play a valuable role in meeting the everyday healthcare needs of the public through the delivery of high quality, patient-centred services. These services are provided through contracts with the Health and Social Care Board, for example Dispensing Services, Advice to Homes, Rota, Minor Ailments and Managing your Medicines.

In order to provide pre-registration trainees with the knowledge and skills to ensure probity and accountability in the delivery of professional services, the Board is providing a compulsory training event. The event will be held on three separate occasions. Each trainee should attend one event.

A place can be booked via www.psni.org.uk using your allocated PSNI training number. The closing date for application is 20 September 2010. The training will be held on

29 September 2010 Pharmaceutical Society of Northern Ireland Belfast

6 October 2010 Pharmaceutical Society of Northern Ireland Belfast

20 October 2010 Pharmaceutical Society of Northern Ireland Belfast

This training will augment that already provided by tutors by creating the opportunity for you, as graduates, to learn from Board, Central Services Agency, Medicines Inspectorate and Counter Fraud Unit officers. The programme will provide a background to the roles and responsibilities of the various agencies along with practical advice on coding prescriptions and other contractual obligations, including an overview of the available support resources.

Yours sincerely,



Mr Joe Brogan MPSNI
Assistant Director Head of Pharmacy and Medicines Management

Programme

TIMES	ITEM	PRESENTER
9.00 – 9.30 am	Registration	
9.30 – 9.45 am	Introduction	Mr Joe Brogan
9.45– 10.40 am	Coding	Business Services Organisation
10.40 – 11.00 am	Coffee Break	
11.00 – 11.40 am	Drug Tariff	Business Services Organisation
11.40 – 12.30 pm	CFU	Mr Neville Jones Counter Fraud and Probity Services
12.30 – 1.15 pm	Lunch	
1.15 – 2.15 pm	Probity and elective contracts	Pharmaceutical Services Advisors
2.15 – 2.45	Complaints Procedures	Michael Cruikshanks HSCB
2.45 – 3.45 pm	Medicines Inspectorate	Medicines Inspectors, DHSSPS
3.45 – 4.00 pm	Feedback & Close	

NB The Seminar will start at 9.30am sharp with registration from 9am.

Dear Colleague

20 July 2010

HELPING YOU GET IT RIGHT – Training day

Pharmacists and their staff play a valuable role in meeting the everyday healthcare needs of the public through the delivery of high quality, patient-centred services. These services are provided through contracts with the Health and Social Care Board, for example Dispensing Services, Advice to Homes, Rota, Minor Ailments and Managing your Medicines.

In order to provide pre-registration trainees with the knowledge and skills to ensure probity and accountability in the delivery of professional services, the Board is providing a compulsory training event. The event will be held on three separate occasions. Each trainee should attend one event.

A place can be booked via www.psni.org.uk using your allocated PSNI training number. The closing date for application is 20 September 2010. The training will be held on

29 September 2010 Pharmaceutical Society of Northern Ireland Belfast

6 October 2010 Pharmaceutical Society of Northern Ireland Belfast

20 October 2010 Pharmaceutical Society of Northern Ireland Belfast

This training will augment that already provided by tutors by creating the opportunity for you, as graduates, to learn from Board, Central Services Agency, Medicines Inspectorate and Counter Fraud Unit officers. The programme will provide a background to the roles and responsibilities of the various agencies along with practical advice on coding prescriptions and other contractual obligations, including an overview of the available support resources.

Yours sincerely,



Mr Joe Brogan MPSNI
Assistant Director Head of Pharmacy and Medicines Management

Programme

TIMES	ITEM	PRESENTER
9.00 – 9.30 am	Registration	
9.30 – 9.45 am	Introduction	Mr Joe Brogan
9.45– 10.40 am	Coding	Business Services Organisation
10.40 – 11.00 am	Coffee Break	
11.00 – 11.40 am	Drug Tariff	Business Services Organisation
11.40 – 12.30 pm	CFU	Mr Neville Jones Counter Fraud and Probity Services
12.30 – 1.15 pm	Lunch	
1.15 – 2.15 pm	Probity and elective contracts	Pharmaceutical Services Advisors
2.15 – 2.45	Complaints Procedures	Michael Cruikshanks HSCB
2.45 – 3.45 pm	Medicines Inspectorate	Medicines Inspectors, DHSSPS
3.45 – 4.00 pm	Feedback & Close	

NB The Seminar will start at 9.30am sharp with registration from 9am.

Dear Colleague

20 July 2010

HELPING YOU GET IT RIGHT – Training day

Pharmacists and their staff play a valuable role in meeting the everyday healthcare needs of the public through the delivery of high quality, patient-centred services. These services are provided through contracts with the Health and Social Care Board, for example Dispensing Services, Advice to Homes, Rota, Minor Ailments and Managing your Medicines.

In order to provide pre-registration trainees with the knowledge and skills to ensure probity and accountability in the delivery of professional services, the Board is providing a compulsory training event. The event will be held on three separate occasions. Each trainee should attend one event.

A place can be booked via www.psni.org.uk using your allocated PSNI training number. The closing date for application is 20 September 2010. The training will be held on

29 September 2010 Pharmaceutical Society of Northern Ireland Belfast

6 October 2010 Pharmaceutical Society of Northern Ireland Belfast

20 October 2010 Pharmaceutical Society of Northern Ireland Belfast

This training will augment that already provided by tutors by creating the opportunity for you, as graduates, to learn from Board, Central Services Agency, Medicines Inspectorate and Counter Fraud Unit officers. The programme will provide a background to the roles and responsibilities of the various agencies along with practical advice on coding prescriptions and other contractual obligations, including an overview of the available support resources.

Yours sincerely,



Mr Joe Brogan MPSNI
Assistant Director Head of Pharmacy and Medicines Management

Programme

TIMES	ITEM	PRESENTER
9.00 – 9.30 am	Registration	
9.30 – 9.45 am	Introduction	Mr Joe Brogan
9.45– 10.40 am	Coding	Business Services Organisation
10.40 – 11.00 am	Coffee Break	
11.00 – 11.40 am	Drug Tariff	Business Services Organisation
11.40 – 12.30 pm	CFU	Mr Neville Jones Counter Fraud and Probity Services
12.30 – 1.15 pm	Lunch	
1.15 – 2.15 pm	Probity and elective contracts	Pharmaceutical Services Advisors
2.15 – 2.45	Complaints Procedures	Michael Cruikshanks HSCB
2.45 – 3.45 pm	Medicines Inspectorate	Medicines Inspectors, DHSSPS
3.45 – 4.00 pm	Feedback & Close	

NB The Seminar will start at 9.30am sharp with registration from 9am.

Dear Colleague

20 July 2010

HELPING YOU GET IT RIGHT – Training day

Pharmacists and their staff play a valuable role in meeting the everyday healthcare needs of the public through the delivery of high quality, patient-centred services. These services are provided through contracts with the Health and Social Care Board, for example Dispensing Services, Advice to Homes, Rota, Minor Ailments and Managing your Medicines.

In order to provide pre-registration trainees with the knowledge and skills to ensure probity and accountability in the delivery of professional services, the Board is providing a compulsory training event. The event will be held on three separate occasions. Each trainee should attend one event.

A place can be booked via www.psni.org.uk using your allocated PSNI training number. The closing date for application is 20 September 2010. The training will be held on

29 September 2010 Pharmaceutical Society of Northern Ireland Belfast

6 October 2010 Pharmaceutical Society of Northern Ireland Belfast

20 October 2010 Pharmaceutical Society of Northern Ireland Belfast

This training will augment that already provided by tutors by creating the opportunity for you, as graduates, to learn from Board, Central Services Agency, Medicines Inspectorate and Counter Fraud Unit officers. The programme will provide a background to the roles and responsibilities of the various agencies along with practical advice on coding prescriptions and other contractual obligations, including an overview of the available support resources.

Yours sincerely,



Mr Joe Brogan MPSNI
Assistant Director Head of Pharmacy and Medicines Management

Programme

TIMES	ITEM	PRESENTER
9.00 – 9.30 am	Registration	
9.30 – 9.45 am	Introduction	Mr Joe Brogan
9.45– 10.40 am	Coding	Business Services Organisation
10.40 – 11.00 am	Coffee Break	
11.00 – 11.40 am	Drug Tariff	Business Services Organisation
11.40 – 12.30 pm	CFU	Mr Neville Jones Counter Fraud and Probity Services
12.30 – 1.15 pm	Lunch	
1.15 – 2.15 pm	Probity and elective contracts	Pharmaceutical Services Advisors
2.15 – 2.45	Complaints Procedures	Michael Cruikshanks HSCB
2.45 – 3.45 pm	Medicines Inspectorate	Medicines Inspectors, DHSSPS
3.45 – 4.00 pm	Feedback & Close	

NB The Seminar will start at 9.30am sharp with registration from 9am.

Dear Colleague

20 July 2010

HELPING YOU GET IT RIGHT – Training day

Pharmacists and their staff play a valuable role in meeting the everyday healthcare needs of the public through the delivery of high quality, patient-centred services. These services are provided through contracts with the Health and Social Care Board, for example Dispensing Services, Advice to Homes, Rota, Minor Ailments and Managing your Medicines.

In order to provide pre-registration trainees with the knowledge and skills to ensure probity and accountability in the delivery of professional services, the Board is providing a compulsory training event. The event will be held on three separate occasions. Each trainee should attend one event.

A place can be booked via www.psni.org.uk using your allocated PSNI training number. The closing date for application is 20 September 2010. The training will be held on

29 September 2010 Pharmaceutical Society of Northern Ireland Belfast

6 October 2010 Pharmaceutical Society of Northern Ireland Belfast

20 October 2010 Pharmaceutical Society of Northern Ireland Belfast

This training will augment that already provided by tutors by creating the opportunity for you, as graduates, to learn from Board, Central Services Agency, Medicines Inspectorate and Counter Fraud Unit officers. The programme will provide a background to the roles and responsibilities of the various agencies along with practical advice on coding prescriptions and other contractual obligations, including an overview of the available support resources.

Yours sincerely,



Mr Joe Brogan MPSNI
Assistant Director Head of Pharmacy and Medicines Management

Programme

TIMES	ITEM	PRESENTER
9.00 – 9.30 am	Registration	
9.30 – 9.45 am	Introduction	Mr Joe Brogan
9.45– 10.40 am	Coding	Business Services Organisation
10.40 – 11.00 am	Coffee Break	
11.00 – 11.40 am	Drug Tariff	Business Services Organisation
11.40 – 12.30 pm	CFU	Mr Neville Jones Counter Fraud and Probity Services
12.30 – 1.15 pm	Lunch	
1.15 – 2.15 pm	Probity and elective contracts	Pharmaceutical Services Advisors
2.15 – 2.45	Complaints Procedures	Michael Cruikshanks HSCB
2.45 – 3.45 pm	Medicines Inspectorate	Medicines Inspectors, DHSSPS
3.45 – 4.00 pm	Feedback & Close	

NB The Seminar will start at 9.30am sharp with registration from 9am.

Dear Colleague

20 July 2010

HELPING YOU GET IT RIGHT – Training day

Pharmacists and their staff play a valuable role in meeting the everyday healthcare needs of the public through the delivery of high quality, patient-centred services. These services are provided through contracts with the Health and Social Care Board, for example Dispensing Services, Advice to Homes, Rota, Minor Ailments and Managing your Medicines.

In order to provide pre-registration trainees with the knowledge and skills to ensure probity and accountability in the delivery of professional services, the Board is providing a compulsory training event. The event will be held on three separate occasions. Each trainee should attend one event.

A place can be booked via www.psni.org.uk using your allocated PSNI training number. The closing date for application is 20 September 2010. The training will be held on

29 September 2010 Pharmaceutical Society of Northern Ireland Belfast

6 October 2010 Pharmaceutical Society of Northern Ireland Belfast

20 October 2010 Pharmaceutical Society of Northern Ireland Belfast

This training will augment that already provided by tutors by creating the opportunity for you, as graduates, to learn from Board, Central Services Agency, Medicines Inspectorate and Counter Fraud Unit officers. The programme will provide a background to the roles and responsibilities of the various agencies along with practical advice on coding prescriptions and other contractual obligations, including an overview of the available support resources.

Yours sincerely,



Mr Joe Brogan MPSNI
Assistant Director Head of Pharmacy and Medicines Management

Programme

TIMES	ITEM	PRESENTER
9.00 – 9.30 am	Registration	
9.30 – 9.45 am	Introduction	Mr Joe Brogan
9.45– 10.40 am	Coding	Business Services Organisation
10.40 – 11.00 am	Coffee Break	
11.00 – 11.40 am	Drug Tariff	Business Services Organisation
11.40 – 12.30 pm	CFU	Mr Neville Jones Counter Fraud and Probity Services
12.30 – 1.15 pm	Lunch	
1.15 – 2.15 pm	Probity and elective contracts	Pharmaceutical Services Advisors
2.15 – 2.45	Complaints Procedures	Michael Cruikshanks HSCB
2.45 – 3.45 pm	Medicines Inspectorate	Medicines Inspectors, DHSSPS
3.45 – 4.00 pm	Feedback & Close	

NB The Seminar will start at 9.30am sharp with registration from 9am.

Dear Colleague

20 July 2010

HELPING YOU GET IT RIGHT – Training day

Pharmacists and their staff play a valuable role in meeting the everyday healthcare needs of the public through the delivery of high quality, patient-centred services. These services are provided through contracts with the Health and Social Care Board, for example Dispensing Services, Advice to Homes, Rota, Minor Ailments and Managing your Medicines.

In order to provide pre-registration trainees with the knowledge and skills to ensure probity and accountability in the delivery of professional services, the Board is providing a compulsory training event. The event will be held on three separate occasions. Each trainee should attend one event.

A place can be booked via www.psni.org.uk using your allocated PSNI training number. The closing date for application is 20 September 2010. The training will be held on

29 September 2010 Pharmaceutical Society of Northern Ireland Belfast

6 October 2010 Pharmaceutical Society of Northern Ireland Belfast

20 October 2010 Pharmaceutical Society of Northern Ireland Belfast

This training will augment that already provided by tutors by creating the opportunity for you, as graduates, to learn from Board, Central Services Agency, Medicines Inspectorate and Counter Fraud Unit officers. The programme will provide a background to the roles and responsibilities of the various agencies along with practical advice on coding prescriptions and other contractual obligations, including an overview of the available support resources.

Yours sincerely,



Mr Joe Brogan MPSNI
Assistant Director Head of Pharmacy and Medicines Management

Programme

TIMES	ITEM	PRESENTER
9.00 – 9.30 am	Registration	
9.30 – 9.45 am	Introduction	Mr Joe Brogan
9.45– 10.40 am	Coding	Business Services Organisation
10.40 – 11.00 am	Coffee Break	
11.00 – 11.40 am	Drug Tariff	Business Services Organisation
11.40 – 12.30 pm	CFU	Mr Neville Jones Counter Fraud and Probity Services
12.30 – 1.15 pm	Lunch	
1.15 – 2.15 pm	Probity and elective contracts	Pharmaceutical Services Advisors
2.15 – 2.45	Complaints Procedures	Michael Cruikshanks HSCB
2.45 – 3.45 pm	Medicines Inspectorate	Medicines Inspectors, DHSSPS
3.45 – 4.00 pm	Feedback & Close	

NB The Seminar will start at 9.30am sharp with registration from 9am.

Dear Colleague

20 July 2010

HELPING YOU GET IT RIGHT – Training day

Pharmacists and their staff play a valuable role in meeting the everyday healthcare needs of the public through the delivery of high quality, patient-centred services. These services are provided through contracts with the Health and Social Care Board, for example Dispensing Services, Advice to Homes, Rota, Minor Ailments and Managing your Medicines.

In order to provide pre-registration trainees with the knowledge and skills to ensure probity and accountability in the delivery of professional services, the Board is providing a compulsory training event. The event will be held on three separate occasions. Each trainee should attend one event.

A place can be booked via www.psni.org.uk using your allocated PSNI training number. The closing date for application is 20 September 2010. The training will be held on

29 September 2010 Pharmaceutical Society of Northern Ireland Belfast

6 October 2010 Pharmaceutical Society of Northern Ireland Belfast

20 October 2010 Pharmaceutical Society of Northern Ireland Belfast

This training will augment that already provided by tutors by creating the opportunity for you, as graduates, to learn from Board, Central Services Agency, Medicines Inspectorate and Counter Fraud Unit officers. The programme will provide a background to the roles and responsibilities of the various agencies along with practical advice on coding prescriptions and other contractual obligations, including an overview of the available support resources.

Yours sincerely,



Mr Joe Brogan MPSNI
Assistant Director Head of Pharmacy and Medicines Management

Programme

TIMES	ITEM	PRESENTER
9.00 – 9.30 am	Registration	
9.30 – 9.45 am	Introduction	Mr Joe Brogan
9.45– 10.40 am	Coding	Business Services Organisation
10.40 – 11.00 am	Coffee Break	
11.00 – 11.40 am	Drug Tariff	Business Services Organisation
11.40 – 12.30 pm	CFU	Mr Neville Jones Counter Fraud and Probity Services
12.30 – 1.15 pm	Lunch	
1.15 – 2.15 pm	Probity and elective contracts	Pharmaceutical Services Advisors
2.15 – 2.45	Complaints Procedures	Michael Cruikshanks HSCB
2.45 – 3.45 pm	Medicines Inspectorate	Medicines Inspectors, DHSSPS
3.45 – 4.00 pm	Feedback & Close	

NB The Seminar will start at 9.30am sharp with registration from 9am.

Dear Colleague

20 July 2010

HELPING YOU GET IT RIGHT – Training day

Pharmacists and their staff play a valuable role in meeting the everyday healthcare needs of the public through the delivery of high quality, patient-centred services. These services are provided through contracts with the Health and Social Care Board, for example Dispensing Services, Advice to Homes, Rota, Minor Ailments and Managing your Medicines.

In order to provide pre-registration trainees with the knowledge and skills to ensure probity and accountability in the delivery of professional services, the Board is providing a compulsory training event. The event will be held on three separate occasions. Each trainee should attend one event.

A place can be booked via www.psni.org.uk using your allocated PSNI training number. The closing date for application is 20 September 2010. The training will be held on

29 September 2010 Pharmaceutical Society of Northern Ireland Belfast

6 October 2010 Pharmaceutical Society of Northern Ireland Belfast

20 October 2010 Pharmaceutical Society of Northern Ireland Belfast

This training will augment that already provided by tutors by creating the opportunity for you, as graduates, to learn from Board, Central Services Agency, Medicines Inspectorate and Counter Fraud Unit officers. The programme will provide a background to the roles and responsibilities of the various agencies along with practical advice on coding prescriptions and other contractual obligations, including an overview of the available support resources.

Yours sincerely,



Mr Joe Brogan MPSNI
Assistant Director Head of Pharmacy and Medicines Management

Programme

TIMES	ITEM	PRESENTER
9.00 – 9.30 am	Registration	
9.30 – 9.45 am	Introduction	Mr Joe Brogan
9.45– 10.40 am	Coding	Business Services Organisation
10.40 – 11.00 am	Coffee Break	
11.00 – 11.40 am	Drug Tariff	Business Services Organisation
11.40 – 12.30 pm	CFU	Mr Neville Jones Counter Fraud and Probity Services
12.30 – 1.15 pm	Lunch	
1.15 – 2.15 pm	Probity and elective contracts	Pharmaceutical Services Advisors
2.15 – 2.45	Complaints Procedures	Michael Cruikshanks HSCB
2.45 – 3.45 pm	Medicines Inspectorate	Medicines Inspectors, DHSSPS
3.45 – 4.00 pm	Feedback & Close	

NB The Seminar will start at 9.30am sharp with registration from 9am.

Dear Colleague

20 July 2010

HELPING YOU GET IT RIGHT – Training day

Pharmacists and their staff play a valuable role in meeting the everyday healthcare needs of the public through the delivery of high quality, patient-centred services. These services are provided through contracts with the Health and Social Care Board, for example Dispensing Services, Advice to Homes, Rota, Minor Ailments and Managing your Medicines.

In order to provide pre-registration trainees with the knowledge and skills to ensure probity and accountability in the delivery of professional services, the Board is providing a compulsory training event. The event will be held on three separate occasions. Each trainee should attend one event.

A place can be booked via www.psni.org.uk using your allocated PSNI training number. The closing date for application is 20 September 2010. The training will be held on

29 September 2010 Pharmaceutical Society of Northern Ireland Belfast

6 October 2010 Pharmaceutical Society of Northern Ireland Belfast

20 October 2010 Pharmaceutical Society of Northern Ireland Belfast

This training will augment that already provided by tutors by creating the opportunity for you, as graduates, to learn from Board, Central Services Agency, Medicines Inspectorate and Counter Fraud Unit officers. The programme will provide a background to the roles and responsibilities of the various agencies along with practical advice on coding prescriptions and other contractual obligations, including an overview of the available support resources.

Yours sincerely,



Mr Joe Brogan MPSNI
Assistant Director Head of Pharmacy and Medicines Management

Programme

TIMES	ITEM	PRESENTER
9.00 – 9.30 am	Registration	
9.30 – 9.45 am	Introduction	Mr Joe Brogan
9.45– 10.40 am	Coding	Business Services Organisation
10.40 – 11.00 am	Coffee Break	
11.00 – 11.40 am	Drug Tariff	Business Services Organisation
11.40 – 12.30 pm	CFU	Mr Neville Jones Counter Fraud and Probity Services
12.30 – 1.15 pm	Lunch	
1.15 – 2.15 pm	Probity and elective contracts	Pharmaceutical Services Advisors
2.15 – 2.45	Complaints Procedures	Michael Cruikshanks HSCB
2.45 – 3.45 pm	Medicines Inspectorate	Medicines Inspectors, DHSSPS
3.45 – 4.00 pm	Feedback & Close	

NB The Seminar will start at 9.30am sharp with registration from 9am.

Dear Colleague

20 July 2010

HELPING YOU GET IT RIGHT – Training day

Pharmacists and their staff play a valuable role in meeting the everyday healthcare needs of the public through the delivery of high quality, patient-centred services. These services are provided through contracts with the Health and Social Care Board, for example Dispensing Services, Advice to Homes, Rota, Minor Ailments and Managing your Medicines.

In order to provide pre-registration trainees with the knowledge and skills to ensure probity and accountability in the delivery of professional services, the Board is providing a compulsory training event. The event will be held on three separate occasions. Each trainee should attend one event.

A place can be booked via www.psni.org.uk using your allocated PSNI training number. The closing date for application is 20 September 2010. The training will be held on

29 September 2010 Pharmaceutical Society of Northern Ireland Belfast

6 October 2010 Pharmaceutical Society of Northern Ireland Belfast

20 October 2010 Pharmaceutical Society of Northern Ireland Belfast

This training will augment that already provided by tutors by creating the opportunity for you, as graduates, to learn from Board, Central Services Agency, Medicines Inspectorate and Counter Fraud Unit officers. The programme will provide a background to the roles and responsibilities of the various agencies along with practical advice on coding prescriptions and other contractual obligations, including an overview of the available support resources.

Yours sincerely,



Mr Joe Brogan MPSNI
Assistant Director Head of Pharmacy and Medicines Management

Programme

TIMES	ITEM	PRESENTER
9.00 – 9.30 am	Registration	
9.30 – 9.45 am	Introduction	Mr Joe Brogan
9.45– 10.40 am	Coding	Business Services Organisation
10.40 – 11.00 am	Coffee Break	
11.00 – 11.40 am	Drug Tariff	Business Services Organisation
11.40 – 12.30 pm	CFU	Mr Neville Jones Counter Fraud and Probity Services
12.30 – 1.15 pm	Lunch	
1.15 – 2.15 pm	Probity and elective contracts	Pharmaceutical Services Advisors
2.15 – 2.45	Complaints Procedures	Michael Cruikshanks HSCB
2.45 – 3.45 pm	Medicines Inspectorate	Medicines Inspectors, DHSSPS
3.45 – 4.00 pm	Feedback & Close	

NB The Seminar will start at 9.30am sharp with registration from 9am.

Dear Colleague

20 July 2010

HELPING YOU GET IT RIGHT – Training day

Pharmacists and their staff play a valuable role in meeting the everyday healthcare needs of the public through the delivery of high quality, patient-centred services. These services are provided through contracts with the Health and Social Care Board, for example Dispensing Services, Advice to Homes, Rota, Minor Ailments and Managing your Medicines.

In order to provide pre-registration trainees with the knowledge and skills to ensure probity and accountability in the delivery of professional services, the Board is providing a compulsory training event. The event will be held on three separate occasions. Each trainee should attend one event.

A place can be booked via www.psni.org.uk using your allocated PSNI training number. The closing date for application is 20 September 2010. The training will be held on

29 September 2010 Pharmaceutical Society of Northern Ireland Belfast

6 October 2010 Pharmaceutical Society of Northern Ireland Belfast

20 October 2010 Pharmaceutical Society of Northern Ireland Belfast

This training will augment that already provided by tutors by creating the opportunity for you, as graduates, to learn from Board, Central Services Agency, Medicines Inspectorate and Counter Fraud Unit officers. The programme will provide a background to the roles and responsibilities of the various agencies along with practical advice on coding prescriptions and other contractual obligations, including an overview of the available support resources.

Yours sincerely,



Mr Joe Brogan MPSNI
Assistant Director Head of Pharmacy and Medicines Management

Programme

TIMES	ITEM	PRESENTER
9.00 – 9.30 am	Registration	
9.30 – 9.45 am	Introduction	Mr Joe Brogan
9.45– 10.40 am	Coding	Business Services Organisation
10.40 – 11.00 am	Coffee Break	
11.00 – 11.40 am	Drug Tariff	Business Services Organisation
11.40 – 12.30 pm	CFU	Mr Neville Jones Counter Fraud and Probity Services
12.30 – 1.15 pm	Lunch	
1.15 – 2.15 pm	Probity and elective contracts	Pharmaceutical Services Advisors
2.15 – 2.45	Complaints Procedures	Michael Cruikshanks HSCB
2.45 – 3.45 pm	Medicines Inspectorate	Medicines Inspectors, DHSSPS
3.45 – 4.00 pm	Feedback & Close	

NB The Seminar will start at 9.30am sharp with registration from 9am.

Dear Colleague

20 July 2010

HELPING YOU GET IT RIGHT – Training day

Pharmacists and their staff play a valuable role in meeting the everyday healthcare needs of the public through the delivery of high quality, patient-centred services. These services are provided through contracts with the Health and Social Care Board, for example Dispensing Services, Advice to Homes, Rota, Minor Ailments and Managing your Medicines.

In order to provide pre-registration trainees with the knowledge and skills to ensure probity and accountability in the delivery of professional services, the Board is providing a compulsory training event. The event will be held on three separate occasions. Each trainee should attend one event.

A place can be booked via www.psni.org.uk using your allocated PSNI training number. The closing date for application is 20 September 2010. The training will be held on

29 September 2010 Pharmaceutical Society of Northern Ireland Belfast

6 October 2010 Pharmaceutical Society of Northern Ireland Belfast

20 October 2010 Pharmaceutical Society of Northern Ireland Belfast

This training will augment that already provided by tutors by creating the opportunity for you, as graduates, to learn from Board, Central Services Agency, Medicines Inspectorate and Counter Fraud Unit officers. The programme will provide a background to the roles and responsibilities of the various agencies along with practical advice on coding prescriptions and other contractual obligations, including an overview of the available support resources.

Yours sincerely,



Mr Joe Brogan MPSNI
Assistant Director Head of Pharmacy and Medicines Management

Programme

TIMES	ITEM	PRESENTER
9.00 – 9.30 am	Registration	
9.30 – 9.45 am	Introduction	Mr Joe Brogan
9.45– 10.40 am	Coding	Business Services Organisation
10.40 – 11.00 am	Coffee Break	
11.00 – 11.40 am	Drug Tariff	Business Services Organisation
11.40 – 12.30 pm	CFU	Mr Neville Jones Counter Fraud and Probity Services
12.30 – 1.15 pm	Lunch	
1.15 – 2.15 pm	Probity and elective contracts	Pharmaceutical Services Advisors
2.15 – 2.45	Complaints Procedures	Michael Cruikshanks HSCB
2.45 – 3.45 pm	Medicines Inspectorate	Medicines Inspectors, DHSSPS
3.45 – 4.00 pm	Feedback & Close	

NB The Seminar will start at 9.30am sharp with registration from 9am.

Dear Colleague

20 July 2010

HELPING YOU GET IT RIGHT – Training day

Pharmacists and their staff play a valuable role in meeting the everyday healthcare needs of the public through the delivery of high quality, patient-centred services. These services are provided through contracts with the Health and Social Care Board, for example Dispensing Services, Advice to Homes, Rota, Minor Ailments and Managing your Medicines.

In order to provide pre-registration trainees with the knowledge and skills to ensure probity and accountability in the delivery of professional services, the Board is providing a compulsory training event. The event will be held on three separate occasions. Each trainee should attend one event.

A place can be booked via www.psni.org.uk using your allocated PSNI training number. The closing date for application is 20 September 2010. The training will be held on

29 September 2010 Pharmaceutical Society of Northern Ireland Belfast

6 October 2010 Pharmaceutical Society of Northern Ireland Belfast

20 October 2010 Pharmaceutical Society of Northern Ireland Belfast

This training will augment that already provided by tutors by creating the opportunity for you, as graduates, to learn from Board, Central Services Agency, Medicines Inspectorate and Counter Fraud Unit officers. The programme will provide a background to the roles and responsibilities of the various agencies along with practical advice on coding prescriptions and other contractual obligations, including an overview of the available support resources.

Yours sincerely,



Mr Joe Brogan MPSNI
Assistant Director Head of Pharmacy and Medicines Management

Programme

TIMES	ITEM	PRESENTER
9.00 – 9.30 am	Registration	
9.30 – 9.45 am	Introduction	Mr Joe Brogan
9.45– 10.40 am	Coding	Business Services Organisation
10.40 – 11.00 am	Coffee Break	
11.00 – 11.40 am	Drug Tariff	Business Services Organisation
11.40 – 12.30 pm	CFU	Mr Neville Jones Counter Fraud and Probity Services
12.30 – 1.15 pm	Lunch	
1.15 – 2.15 pm	Probity and elective contracts	Pharmaceutical Services Advisors
2.15 – 2.45	Complaints Procedures	Michael Cruikshanks HSCB
2.45 – 3.45 pm	Medicines Inspectorate	Medicines Inspectors, DHSSPS
3.45 – 4.00 pm	Feedback & Close	

NB The Seminar will start at 9.30am sharp with registration from 9am.

Dear Colleague

20 July 2010

HELPING YOU GET IT RIGHT – Training day

Pharmacists and their staff play a valuable role in meeting the everyday healthcare needs of the public through the delivery of high quality, patient-centred services. These services are provided through contracts with the Health and Social Care Board, for example Dispensing Services, Advice to Homes, Rota, Minor Ailments and Managing your Medicines.

In order to provide pre-registration trainees with the knowledge and skills to ensure probity and accountability in the delivery of professional services, the Board is providing a compulsory training event. The event will be held on three separate occasions. Each trainee should attend one event.

A place can be booked via www.psni.org.uk using your allocated PSNI training number. The closing date for application is 20 September 2010. The training will be held on

29 September 2010 Pharmaceutical Society of Northern Ireland Belfast

6 October 2010 Pharmaceutical Society of Northern Ireland Belfast

20 October 2010 Pharmaceutical Society of Northern Ireland Belfast

This training will augment that already provided by tutors by creating the opportunity for you, as graduates, to learn from Board, Central Services Agency, Medicines Inspectorate and Counter Fraud Unit officers. The programme will provide a background to the roles and responsibilities of the various agencies along with practical advice on coding prescriptions and other contractual obligations, including an overview of the available support resources.

Yours sincerely,



Mr Joe Brogan MPSNI
Assistant Director Head of Pharmacy and Medicines Management

Programme

TIMES	ITEM	PRESENTER
9.00 – 9.30 am	Registration	
9.30 – 9.45 am	Introduction	Mr Joe Brogan
9.45– 10.40 am	Coding	Business Services Organisation
10.40 – 11.00 am	Coffee Break	
11.00 – 11.40 am	Drug Tariff	Business Services Organisation
11.40 – 12.30 pm	CFU	Mr Neville Jones Counter Fraud and Probity Services
12.30 – 1.15 pm	Lunch	
1.15 – 2.15 pm	Probity and elective contracts	Pharmaceutical Services Advisors
2.15 – 2.45	Complaints Procedures	Michael Cruikshanks HSCB
2.45 – 3.45 pm	Medicines Inspectorate	Medicines Inspectors, DHSSPS
3.45 – 4.00 pm	Feedback & Close	

NB The Seminar will start at 9.30am sharp with registration from 9am.

Dear Colleague

20 July 2010

HELPING YOU GET IT RIGHT – Training day

Pharmacists and their staff play a valuable role in meeting the everyday healthcare needs of the public through the delivery of high quality, patient-centred services. These services are provided through contracts with the Health and Social Care Board, for example Dispensing Services, Advice to Homes, Rota, Minor Ailments and Managing your Medicines.

In order to provide pre-registration trainees with the knowledge and skills to ensure probity and accountability in the delivery of professional services, the Board is providing a compulsory training event. The event will be held on three separate occasions. Each trainee should attend one event.

A place can be booked via www.psni.org.uk using your allocated PSNI training number. The closing date for application is 20 September 2010. The training will be held on

29 September 2010 Pharmaceutical Society of Northern Ireland Belfast

6 October 2010 Pharmaceutical Society of Northern Ireland Belfast

20 October 2010 Pharmaceutical Society of Northern Ireland Belfast

This training will augment that already provided by tutors by creating the opportunity for you, as graduates, to learn from Board, Central Services Agency, Medicines Inspectorate and Counter Fraud Unit officers. The programme will provide a background to the roles and responsibilities of the various agencies along with practical advice on coding prescriptions and other contractual obligations, including an overview of the available support resources.

Yours sincerely,



Mr Joe Brogan MPSNI
Assistant Director Head of Pharmacy and Medicines Management

Programme

TIMES	ITEM	PRESENTER
9.00 – 9.30 am	Registration	
9.30 – 9.45 am	Introduction	Mr Joe Brogan
9.45– 10.40 am	Coding	Business Services Organisation
10.40 – 11.00 am	Coffee Break	
11.00 – 11.40 am	Drug Tariff	Business Services Organisation
11.40 – 12.30 pm	CFU	Mr Neville Jones Counter Fraud and Probity Services
12.30 – 1.15 pm	Lunch	
1.15 – 2.15 pm	Probity and elective contracts	Pharmaceutical Services Advisors
2.15 – 2.45	Complaints Procedures	Michael Cruikshanks HSCB
2.45 – 3.45 pm	Medicines Inspectorate	Medicines Inspectors, DHSSPS
3.45 – 4.00 pm	Feedback & Close	

NB The Seminar will start at 9.30am sharp with registration from 9am.

Dear Colleague

20 July 2010

HELPING YOU GET IT RIGHT – Training day

Pharmacists and their staff play a valuable role in meeting the everyday healthcare needs of the public through the delivery of high quality, patient-centred services. These services are provided through contracts with the Health and Social Care Board, for example Dispensing Services, Advice to Homes, Rota, Minor Ailments and Managing your Medicines.

In order to provide pre-registration trainees with the knowledge and skills to ensure probity and accountability in the delivery of professional services, the Board is providing a compulsory training event. The event will be held on three separate occasions. Each trainee should attend one event.

A place can be booked via www.psni.org.uk using your allocated PSNI training number. The closing date for application is 20 September 2010. The training will be held on

29 September 2010 Pharmaceutical Society of Northern Ireland Belfast

6 October 2010 Pharmaceutical Society of Northern Ireland Belfast

20 October 2010 Pharmaceutical Society of Northern Ireland Belfast

This training will augment that already provided by tutors by creating the opportunity for you, as graduates, to learn from Board, Central Services Agency, Medicines Inspectorate and Counter Fraud Unit officers. The programme will provide a background to the roles and responsibilities of the various agencies along with practical advice on coding prescriptions and other contractual obligations, including an overview of the available support resources.

Yours sincerely,



Mr Joe Brogan MPSNI
Assistant Director Head of Pharmacy and Medicines Management

Programme

TIMES	ITEM	PRESENTER
9.00 – 9.30 am	Registration	
9.30 – 9.45 am	Introduction	Mr Joe Brogan
9.45– 10.40 am	Coding	Business Services Organisation
10.40 – 11.00 am	Coffee Break	
11.00 – 11.40 am	Drug Tariff	Business Services Organisation
11.40 – 12.30 pm	CFU	Mr Neville Jones Counter Fraud and Probity Services
12.30 – 1.15 pm	Lunch	
1.15 – 2.15 pm	Probity and elective contracts	Pharmaceutical Services Advisors
2.15 – 2.45	Complaints Procedures	Michael Cruikshanks HSCB
2.45 – 3.45 pm	Medicines Inspectorate	Medicines Inspectors, DHSSPS
3.45 – 4.00 pm	Feedback & Close	

NB The Seminar will start at 9.30am sharp with registration from 9am.

Dear Colleague

20 July 2010

HELPING YOU GET IT RIGHT – Training day

Pharmacists and their staff play a valuable role in meeting the everyday healthcare needs of the public through the delivery of high quality, patient-centred services. These services are provided through contracts with the Health and Social Care Board, for example Dispensing Services, Advice to Homes, Rota, Minor Ailments and Managing your Medicines.

In order to provide pre-registration trainees with the knowledge and skills to ensure probity and accountability in the delivery of professional services, the Board is providing a compulsory training event. The event will be held on three separate occasions. Each trainee should attend one event.

A place can be booked via www.psni.org.uk using your allocated PSNI training number. The closing date for application is 20 September 2010. The training will be held on

29 September 2010 Pharmaceutical Society of Northern Ireland Belfast

6 October 2010 Pharmaceutical Society of Northern Ireland Belfast

20 October 2010 Pharmaceutical Society of Northern Ireland Belfast

This training will augment that already provided by tutors by creating the opportunity for you, as graduates, to learn from Board, Central Services Agency, Medicines Inspectorate and Counter Fraud Unit officers. The programme will provide a background to the roles and responsibilities of the various agencies along with practical advice on coding prescriptions and other contractual obligations, including an overview of the available support resources.

Yours sincerely,



Mr Joe Brogan MPSNI
Assistant Director Head of Pharmacy and Medicines Management

Programme

TIMES	ITEM	PRESENTER
9.00 – 9.30 am	Registration	
9.30 – 9.45 am	Introduction	Mr Joe Brogan
9.45– 10.40 am	Coding	Business Services Organisation
10.40 – 11.00 am	Coffee Break	
11.00 – 11.40 am	Drug Tariff	Business Services Organisation
11.40 – 12.30 pm	CFU	Mr Neville Jones Counter Fraud and Probity Services
12.30 – 1.15 pm	Lunch	
1.15 – 2.15 pm	Probity and elective contracts	Pharmaceutical Services Advisors
2.15 – 2.45	Complaints Procedures	Michael Cruikshanks HSCB
2.45 – 3.45 pm	Medicines Inspectorate	Medicines Inspectors, DHSSPS
3.45 – 4.00 pm	Feedback & Close	

NB The Seminar will start at 9.30am sharp with registration from 9am.

Dear Colleague

20 July 2010

HELPING YOU GET IT RIGHT – Training day

Pharmacists and their staff play a valuable role in meeting the everyday healthcare needs of the public through the delivery of high quality, patient-centred services. These services are provided through contracts with the Health and Social Care Board, for example Dispensing Services, Advice to Homes, Rota, Minor Ailments and Managing your Medicines.

In order to provide pre-registration trainees with the knowledge and skills to ensure probity and accountability in the delivery of professional services, the Board is providing a compulsory training event. The event will be held on three separate occasions. Each trainee should attend one event.

A place can be booked via www.psni.org.uk using your allocated PSNI training number. The closing date for application is 20 September 2010. The training will be held on

29 September 2010 Pharmaceutical Society of Northern Ireland Belfast

6 October 2010 Pharmaceutical Society of Northern Ireland Belfast

20 October 2010 Pharmaceutical Society of Northern Ireland Belfast

This training will augment that already provided by tutors by creating the opportunity for you, as graduates, to learn from Board, Central Services Agency, Medicines Inspectorate and Counter Fraud Unit officers. The programme will provide a background to the roles and responsibilities of the various agencies along with practical advice on coding prescriptions and other contractual obligations, including an overview of the available support resources.

Yours sincerely,



Mr Joe Brogan MPSNI
Assistant Director Head of Pharmacy and Medicines Management

Programme

TIMES	ITEM	PRESENTER
9.00 – 9.30 am	Registration	
9.30 – 9.45 am	Introduction	Mr Joe Brogan
9.45– 10.40 am	Coding	Business Services Organisation
10.40 – 11.00 am	Coffee Break	
11.00 – 11.40 am	Drug Tariff	Business Services Organisation
11.40 – 12.30 pm	CFU	Mr Neville Jones Counter Fraud and Probity Services
12.30 – 1.15 pm	Lunch	
1.15 – 2.15 pm	Probity and elective contracts	Pharmaceutical Services Advisors
2.15 – 2.45	Complaints Procedures	Michael Cruikshanks HSCB
2.45 – 3.45 pm	Medicines Inspectorate	Medicines Inspectors, DHSSPS
3.45 – 4.00 pm	Feedback & Close	

NB The Seminar will start at 9.30am sharp with registration from 9am.

Dear Colleague

20 July 2010

HELPING YOU GET IT RIGHT – Training day

Pharmacists and their staff play a valuable role in meeting the everyday healthcare needs of the public through the delivery of high quality, patient-centred services. These services are provided through contracts with the Health and Social Care Board, for example Dispensing Services, Advice to Homes, Rota, Minor Ailments and Managing your Medicines.

In order to provide pre-registration trainees with the knowledge and skills to ensure probity and accountability in the delivery of professional services, the Board is providing a compulsory training event. The event will be held on three separate occasions. Each trainee should attend one event.

A place can be booked via www.psni.org.uk using your allocated PSNI training number. The closing date for application is 20 September 2010. The training will be held on

29 September 2010 Pharmaceutical Society of Northern Ireland Belfast

6 October 2010 Pharmaceutical Society of Northern Ireland Belfast

20 October 2010 Pharmaceutical Society of Northern Ireland Belfast

This training will augment that already provided by tutors by creating the opportunity for you, as graduates, to learn from Board, Central Services Agency, Medicines Inspectorate and Counter Fraud Unit officers. The programme will provide a background to the roles and responsibilities of the various agencies along with practical advice on coding prescriptions and other contractual obligations, including an overview of the available support resources.

Yours sincerely,



Mr Joe Brogan MPSNI
Assistant Director Head of Pharmacy and Medicines Management

Programme

TIMES	ITEM	PRESENTER
9.00 – 9.30 am	Registration	
9.30 – 9.45 am	Introduction	Mr Joe Brogan
9.45– 10.40 am	Coding	Business Services Organisation
10.40 – 11.00 am	Coffee Break	
11.00 – 11.40 am	Drug Tariff	Business Services Organisation
11.40 – 12.30 pm	CFU	Mr Neville Jones Counter Fraud and Probity Services
12.30 – 1.15 pm	Lunch	
1.15 – 2.15 pm	Probity and elective contracts	Pharmaceutical Services Advisors
2.15 – 2.45	Complaints Procedures	Michael Cruikshanks HSCB
2.45 – 3.45 pm	Medicines Inspectorate	Medicines Inspectors, DHSSPS
3.45 – 4.00 pm	Feedback & Close	

NB The Seminar will start at 9.30am sharp with registration from 9am.