

Cycle ID: 2

Name of Cycle: OTC

Type of Learning: Scheduled

### **Reflection**

- What do I want to learn? (list specific learning needs)
- Why do I want to learn about this?
  - I want to learn about OTC products so I can deal with requests for OTC products.

### **Planning**

- What activity/activities could I undertake to meet this learning need?
  - I plan on reading my Minor Ailments DL pack.

### **Action**

- What did I learn in relation to my learning needs? (Provide a short summary)

I learned about OTC scenarios.

### **Evidence**

Copy of Minor Ailments literature

### **Evaluation**

- Did I meet my learning need(s)? If not, why not?
- How have I used/applied my learning? (Put an example of how have used your learning)
- Have I identified any further/additional learning needs
  - I can now competently deal with OTC product requests.

### **Standards**

Performance Standards Claimed (You should specify the MAIN performance standards highlighted by this activity which reflects the QUALITY of the evidence presented)

*A1.3, A1.6, A1.7, A3.2, A4.1, A5.1, A5.3, A5.4, A5.6, B1.1, B1.2, B1.3, B1.4, B1.5, B1.6, B1.7, B1.11, C2.1, C2.2, C2.3.*